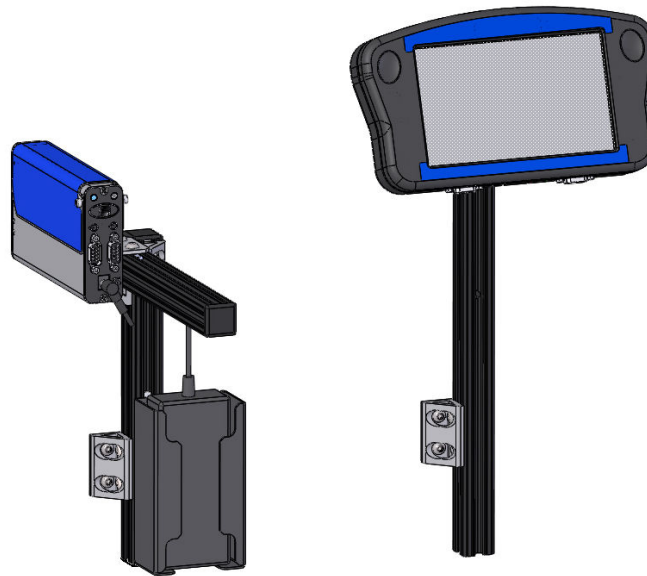


Operations Manual

Thermal Jet System



5780-649
Revision D

Thermal Jet Ink Jet System Operations Manual

5780-649

Ink Cartridge: The TJ Series has been engineered and designed to work with Diagraph ink cartridges. The TJ's **Smart Level Ink Detection System**, which provides ink level monitoring to ensure complete ink usage and product safety, will not be functional if used with non-Diagraph ink cartridges.

The information contained in this manual is correct and accurate at the time of its publication. ITW reserves the right to change or alter any information or technical specifications at any time and without notice.

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Thermal Jet

Warranty:

The TJ Thermal Jet system, including all components unless otherwise specified, carries a limited warranty.

The inks and conditioners used with the TJ Thermal Jet system carry a limited warranty.

For all warranty terms and conditions, contact the manufacturer for a complete copy of the Limited Warranty Statement.

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Section 1: Safety and Ink Cartridge Usage

Following is a list of safety symbols and their meanings, which are found throughout this manual. Pay attention to these symbols where they appear in the manual.



Wear safety goggles when performing the procedure described!



Caution or Warning! Denotes possible personal injury and/or damage to the equipment.



Caution or Warning! Denotes possible personal injury and/or equipment damage due to electrical hazard.



NOTE: (Will be followed by a brief comment or explanation.)



ESD protection should be worn when servicing internal printed circuit boards.

After service to the equipment is completed, replace all protective devices such as grounding cables and covers before operating the equipment.



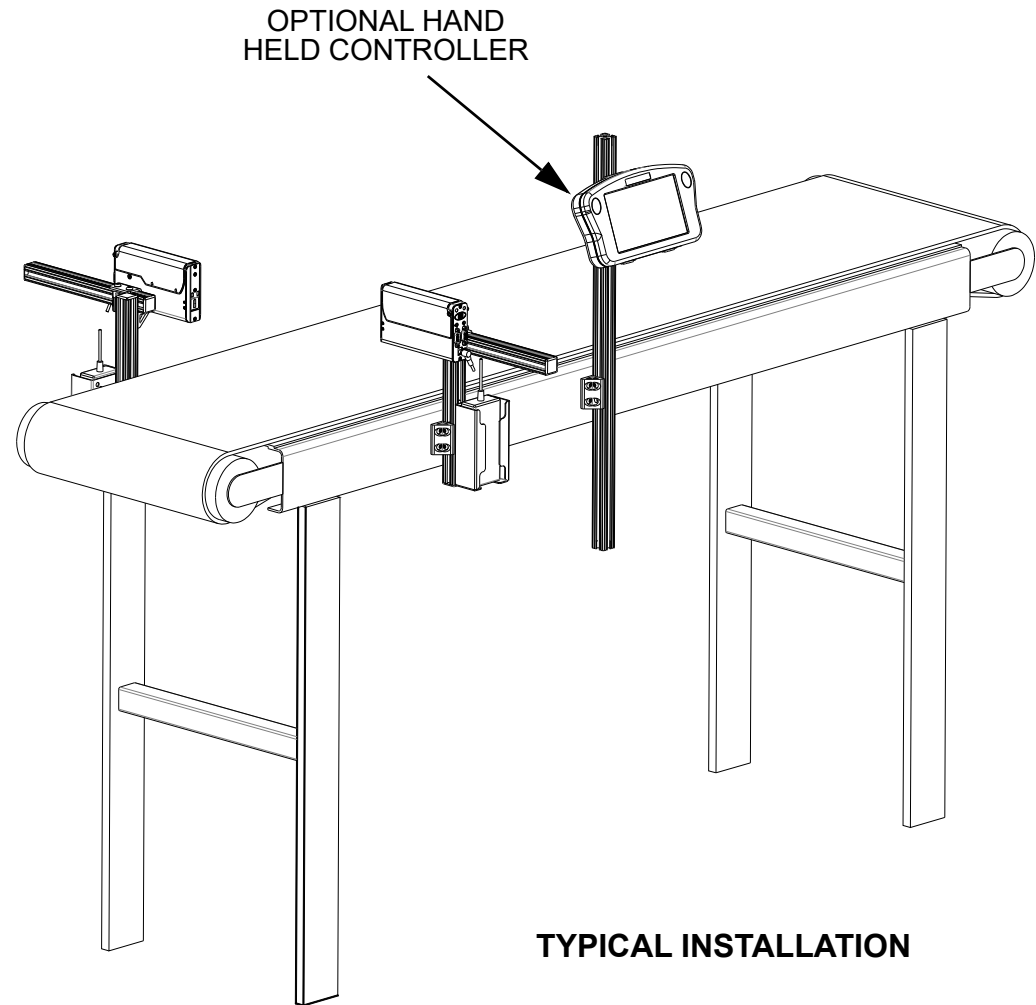
It is extremely important to:

- Clean up all spills with the appropriate solvents immediately and dispose of all waste according to local and state regulations.
- Wear safety glasses and protective clothing, including gloves, when handling all inks and conditioners.
- Store inks and solvents under the recommended conditions found on the SDS (Safety Data Sheet).

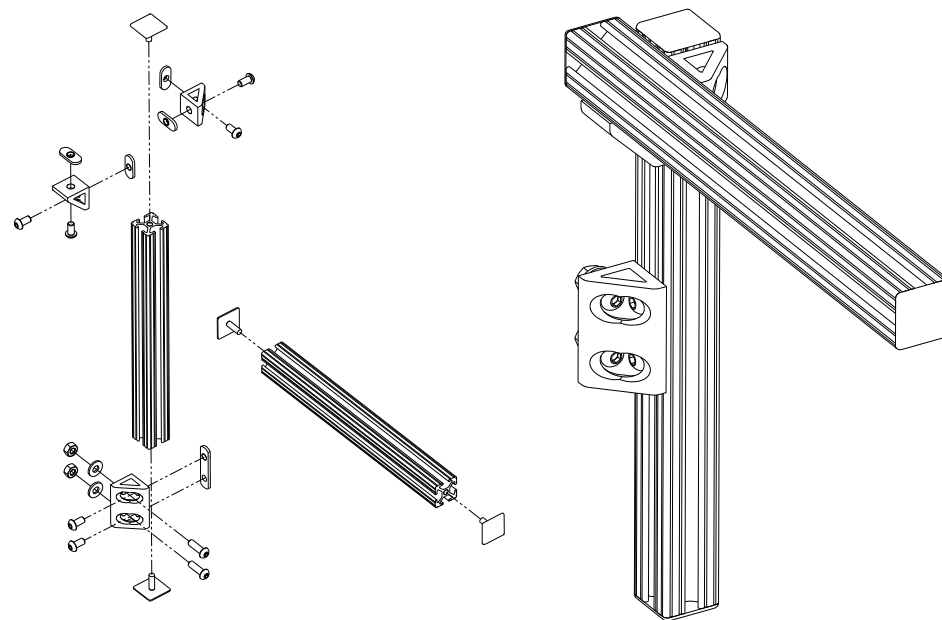
Section 2: Quick Start

Contents:

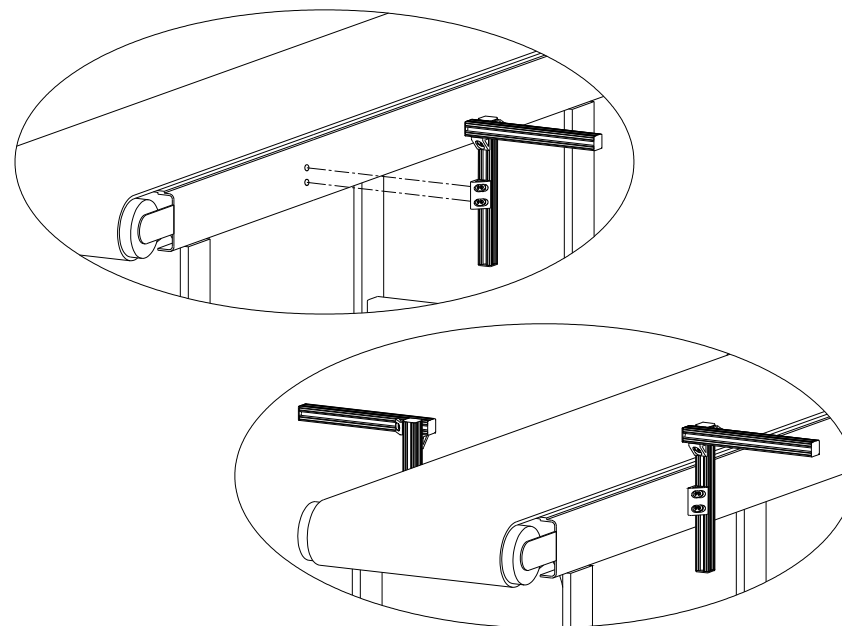
- Print Head
- Bracketry Kit
- Power Supply, 15 V
- Power Supply Bracket
- Power Cord
- Software



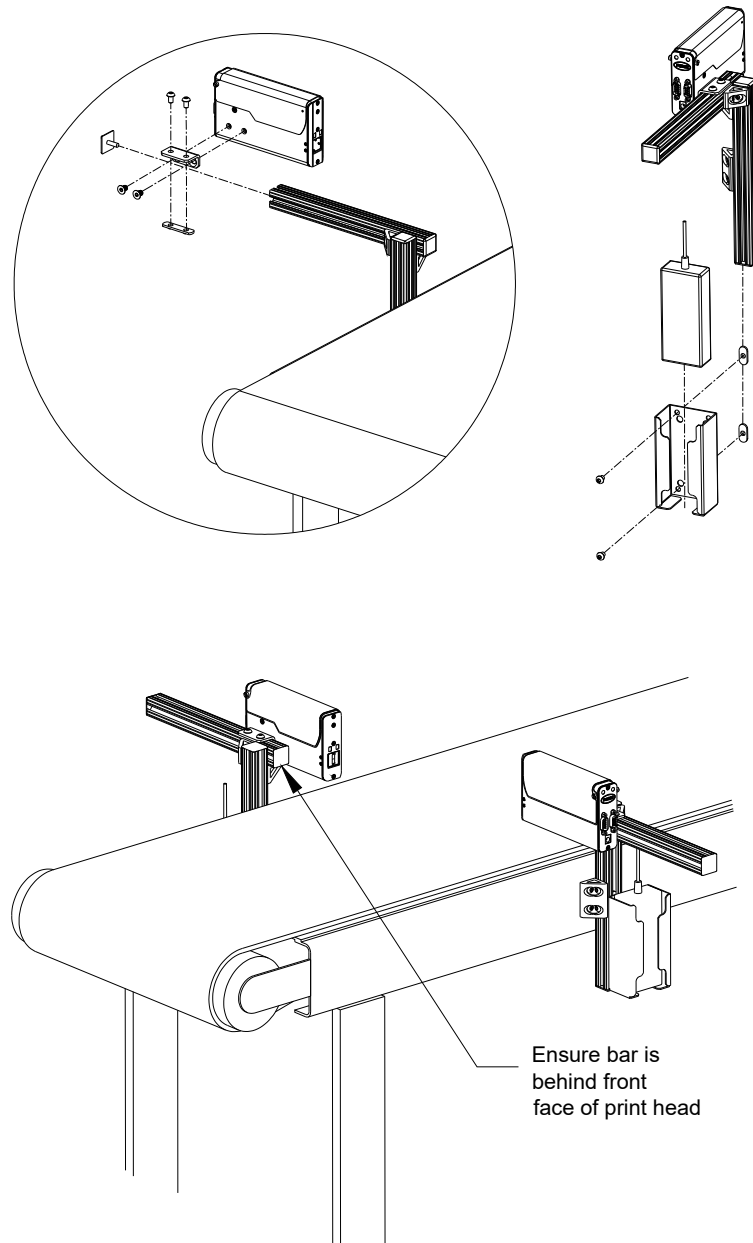
Step 1: Assemble Bracketry



Step 2: Assemble Bracketry to Conveyor

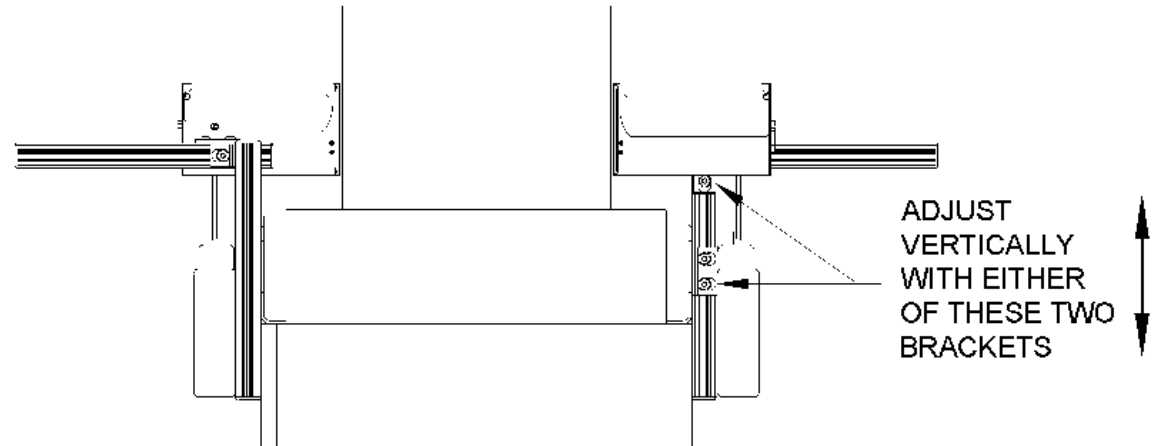


Step 3: Assemble Print Head and Power Supply to Bracketry

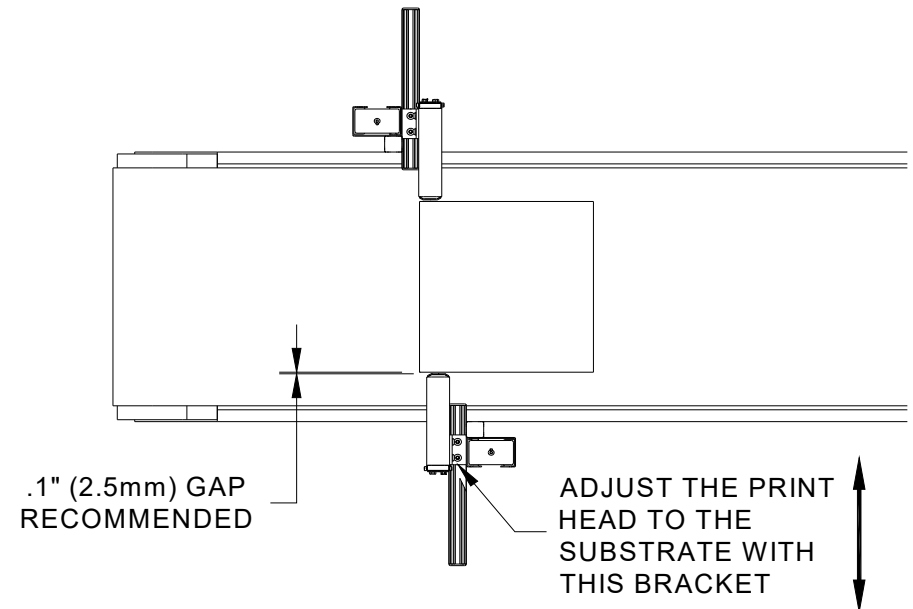


Step 4: Adjust Print Head to Substrate

Adjust print head vertically to meet requirement.

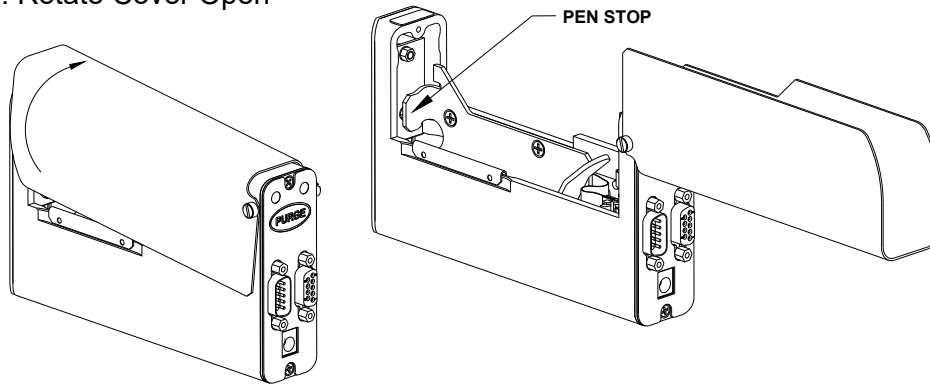


Adjust print head horizontally to set print gap.

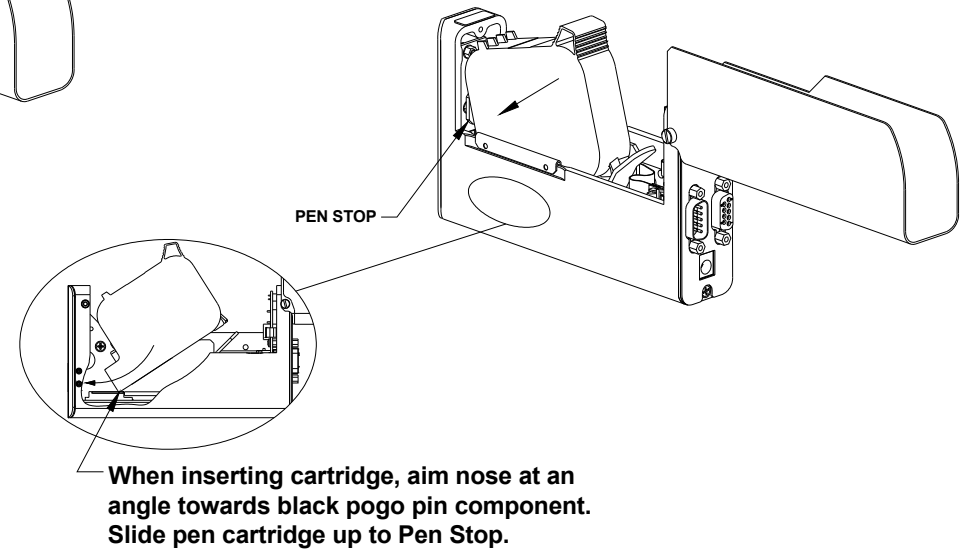


Step 5: Insert Pen Cartridge into Print Head

1. Rotate Cover Open

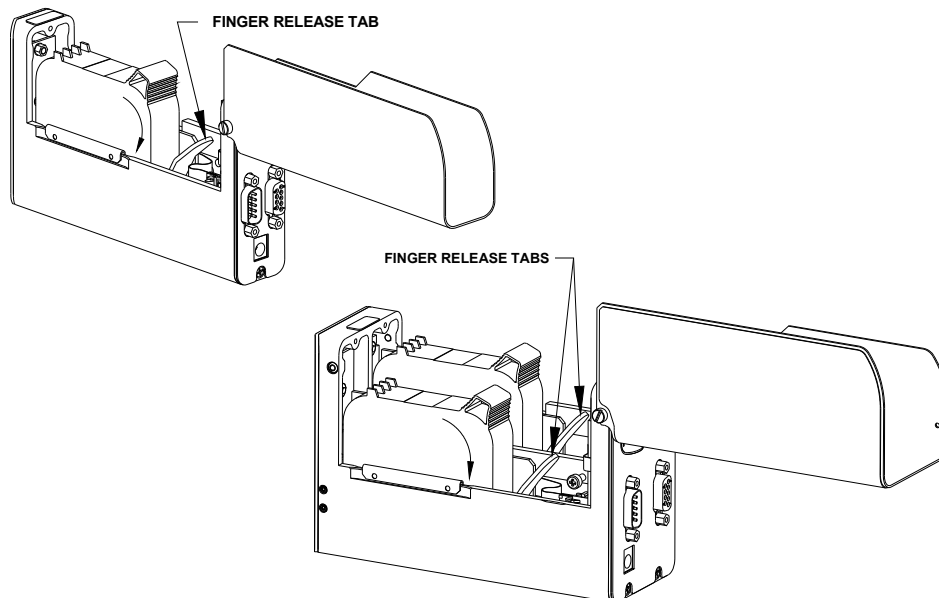


2. Insert Pen Cartridge at an angle up to Pen Stop

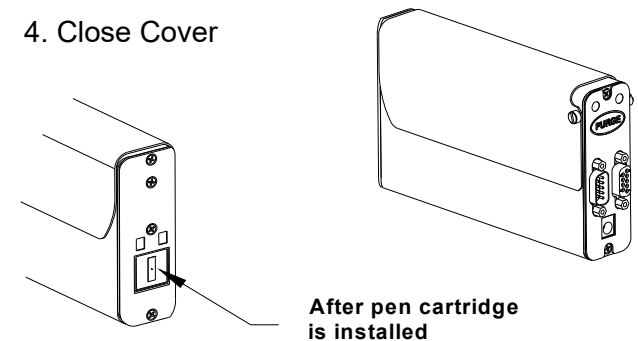


3. Rotate Pen Cartridge down until it snaps in place.

NOTE: The pen is released by pressing down on the Finger Release Tab and pulling up on the rear of the cartridge.



4. Close Cover



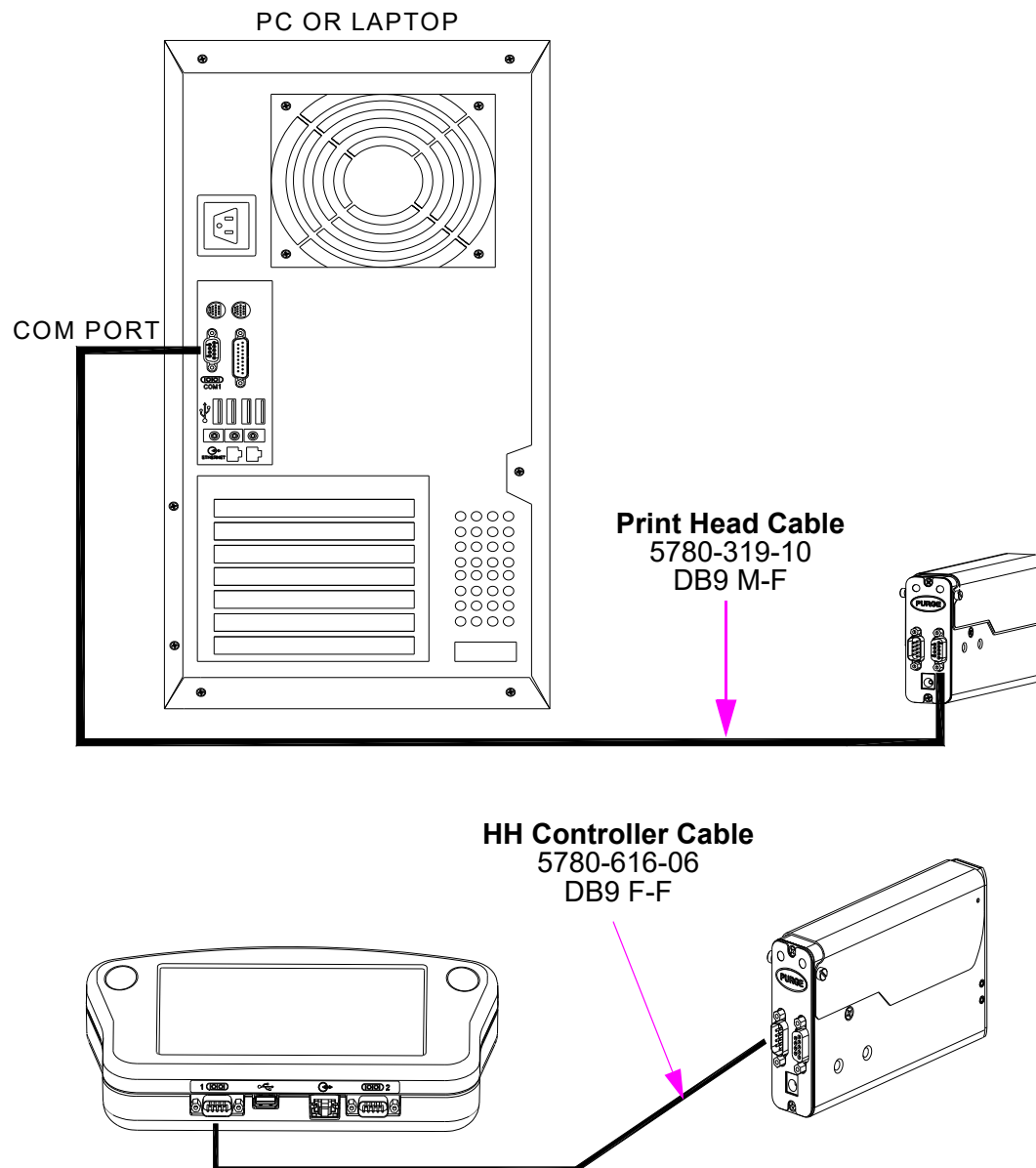
Step 6: Cabling, Power, and Serial Port Setup



Cabling

CAUTION: Power should be disconnected from the print head prior to connecting or disconnecting any external device, including: PC, controller, or print head daisy chain cables. Electrical arcing may occur if external cabling is connected or disconnected while power is supplied to the unit.

Print heads are controlled via a COM port from a PC or a Hand Held Controller. One com port can control up to eight 1/2" print heads, four 1" print heads, or any combination of the two totaling eight print cartridges. Using the supplied serial cables, connect the print heads daisy chain style by connecting the output port of one print head to the input port of the next. Then connect the COM port of the PC or Hand Held Controller to the daisy chain. A PC connects to the input port of the first head in the daisy chain, while a Hand Held Controller connects to the output port of the last.



Power



CAUTION: Power should be disconnected from the print head prior to connecting or disconnecting any external device, including: PC, controller, or print head daisy chain cables. Electrical arcing may occur if external cabling is connected or disconnected while power is supplied to the unit.

Install the power plug from the previously mounted power supply into the power jack on the rear of each print head.

Press and hold the "PURGE" button on the rear of the print head while slowly moving a piece of paper, cardboard, or comparable material in front of the print head. Print several purge images and validate that all channels are printing. If not, refer to "Section 4: Maintenance & Shutdowns" on page 30.



NOTE: Do not rub the print cartridge face with the print sample material as this will scratch the orifice array and affect print quality.

The power supply for the controller or the computer may now be installed.

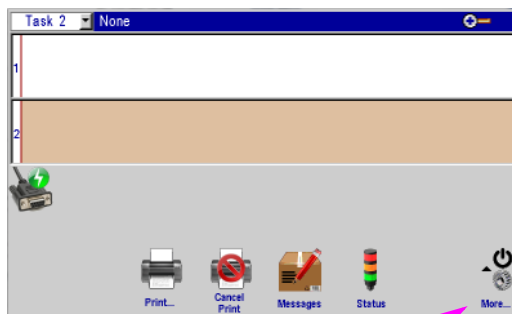
Serial Port Setup



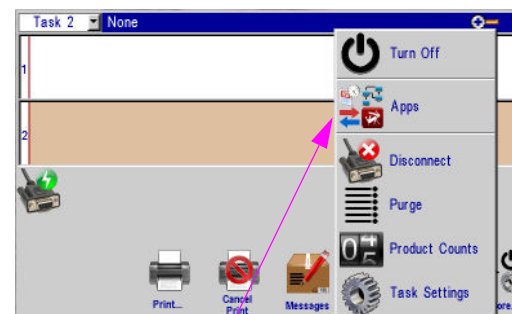
NOTE: Depending on the InkJet Demo software or controller configuration, this step may already be complete.

If a computer will be used, install the InkJet Demo software included with the print head. Follow the installation prompts, and launch the program after it has been installed.

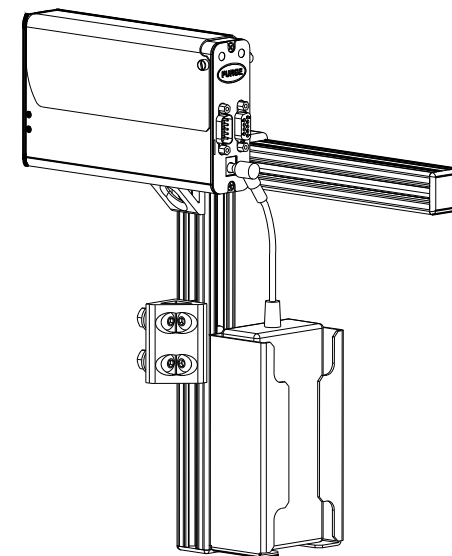
On the **Home** screen press the **Menu** button, then the **Apps** button.



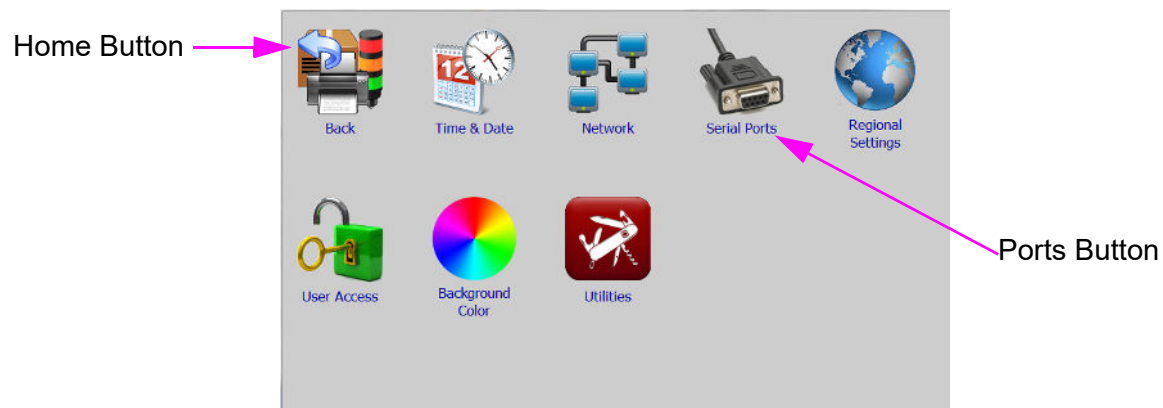
Menu Button



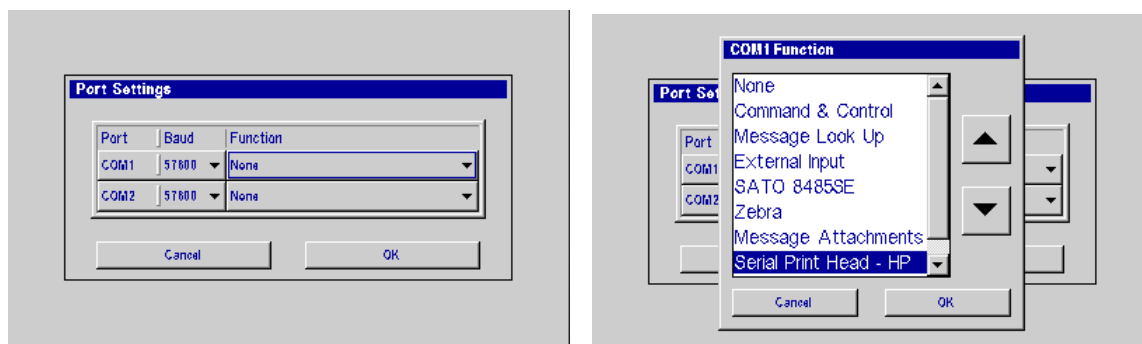
Apps Button



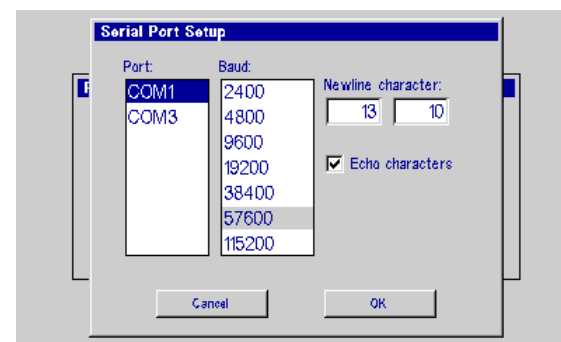
On the **Apps** screen, Press the **Ports** button.



On the Ports Setting Screen press the **COM1** Function Button, select **Serial Print Head- HP**, and press OK. Press OK again to exit the Port Settings Screen.



If using a PC, pressing OK after selecting Serial Print Head-HP opens the Serial Port Setup dialog box. Select the desired COM port (only those ports available are listed) and press OK. Press OK again to exit the Port Settings Screen.



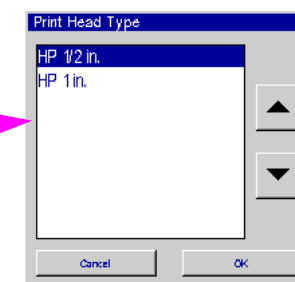
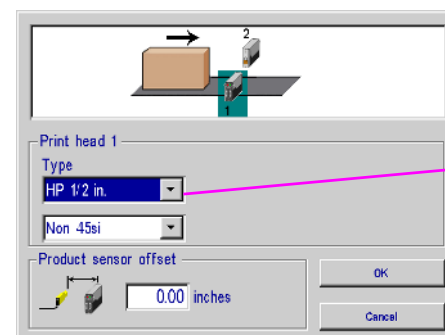
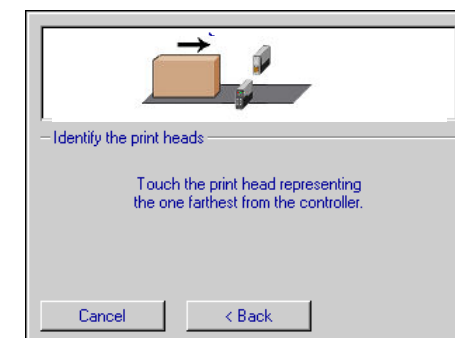
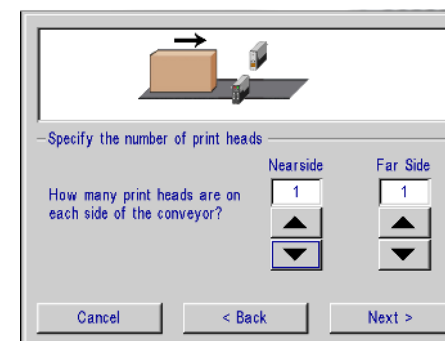
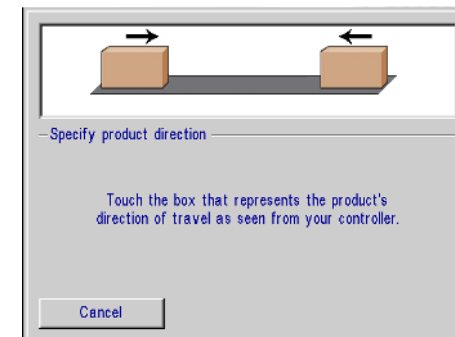
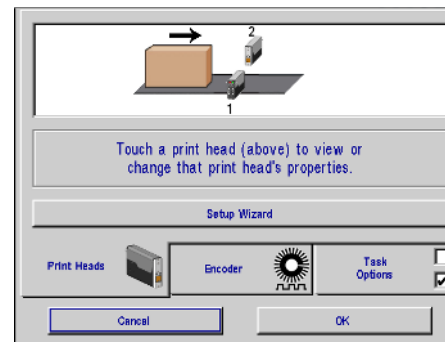
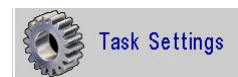
Press the Home Button to return to the Home Screen.

Step 7: Configure the Print Head

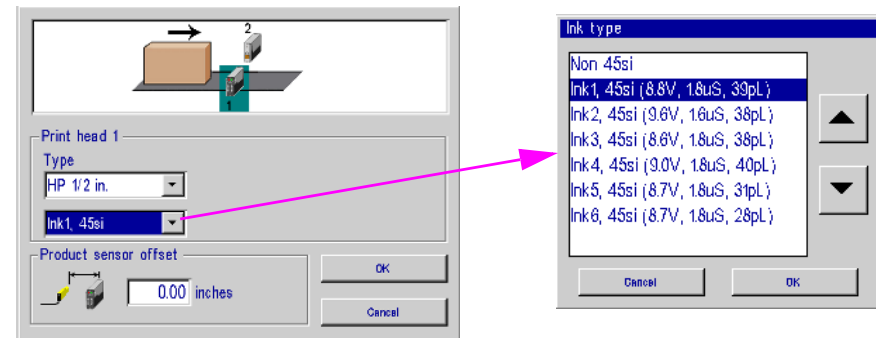
On the home screen, press the **More** button, and then press **Task Settings**.

On the **Print Heads** page, press the **Setup Wizard** button. Select the desired direction.

Set the number of print heads, identify their positions relative to the controller, and select the appropriate print head type by touching each one and then the drop down box. If using an external photocell, set the offset.



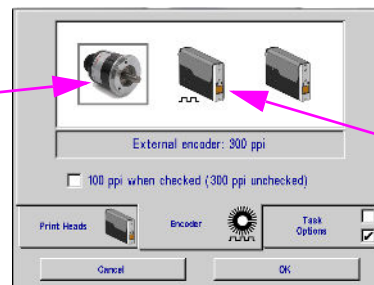
When the 45si cartridge is selected, a drop down listing of ink types becomes available. The drive pulse for each ink type is shown. The "Ink Type Number" is printed on the cartridge label to aid in selecting the correct ink type. Ink 1 is the default ink type when SI cartridge is selected.



Print head setup complete. Next, select the **Encoder** tab and choose the desired encoder type.

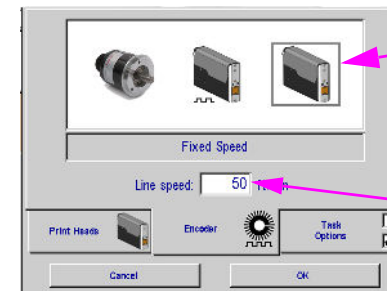
External Encoder:

Line speed measured by an externally mounted encoder connected to the last print head in the daisy chain



Auto Speed Detect:

Line speed automatically detected via print head photo cells.



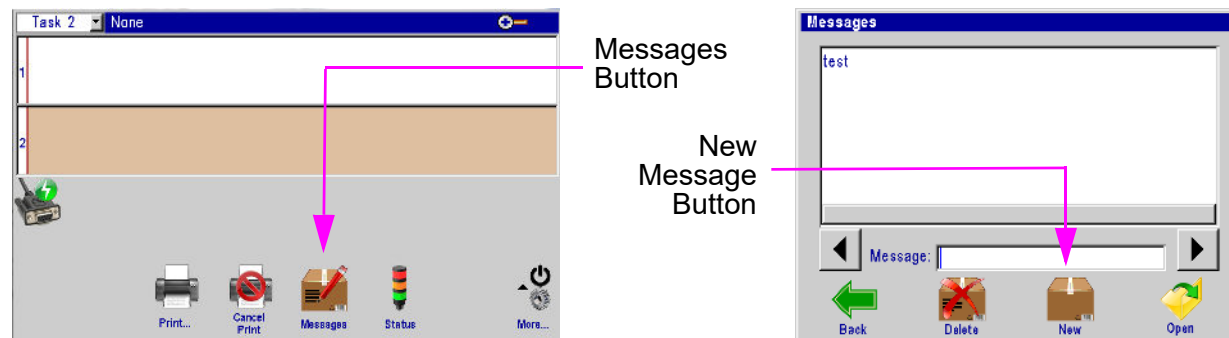
Fixed Speed:

User enters the desired line speed

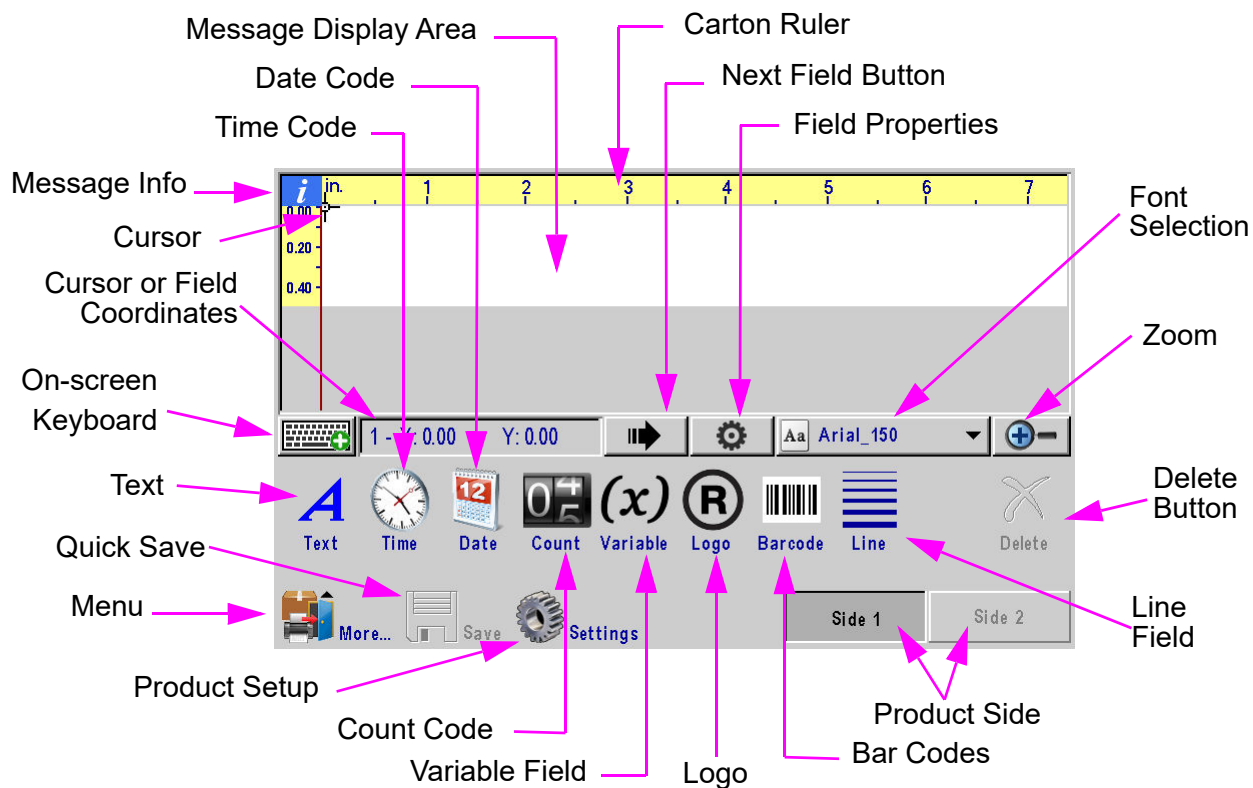
Touch this box, then enter the desired speed

Step 8: Create a Message

From the **Home Screen**, select the **Mes-sages** button and then the **New** button to enter the message editor.

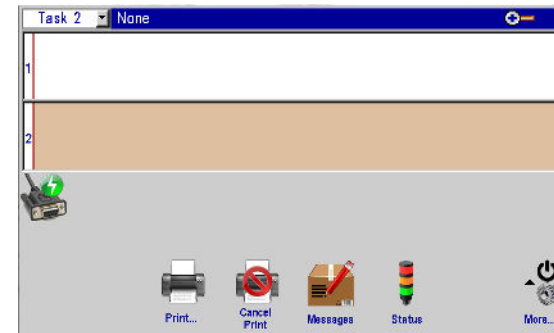


Create and save the message, and then exit the message editor.



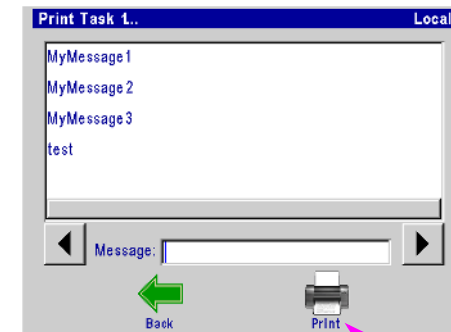
Step 9: Print a Message

From the **Home Screen**, press the **Print** button.



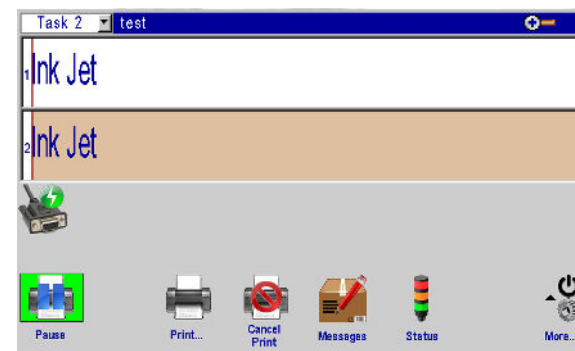
Print Button

Select the desired message to print, and press the **Print** button.



Print Button

The message will print on the next photocell trigger.



Section 3: User Interface

On-Screen Keyboards & Numeric Keypads

Keyboard Button:

- Edit Screen only: Press once to show the keyboard; press again to hide it.
- All other screens and dialogs: Keypad or keyboard appears when text or numeric input box is touched.

Layer Select:

- Pressing the **Layer Select** button cycles through letters, numbers & symbols, and extended characters.

Language Select Button:

- Changes keyboard layout to that of the language selected. Changes keyboard layout only; user interface language does not change.

ESC (Escape):

- Undoes any changes made to any input entry box. If no changes made, hides the keypad or keyboard.
- Edit screen full keyboard: always hides the keyboard.

Arrow Keys:

- Moves highlighted fields or the cursor around in the Message Editor.

Tab:

- Shifts focus between fields in the Message Editor.

Backspace:

- Deletes the character to the left of the cursor.
- On the edit screen, deletes a highlighted (red) field.

Ctrl (Control) in Message Editor:

- Amplifies the movement of the arrow keys.
- Press **Ctrl-Enter** to insert a new line in a text field.

Shift:

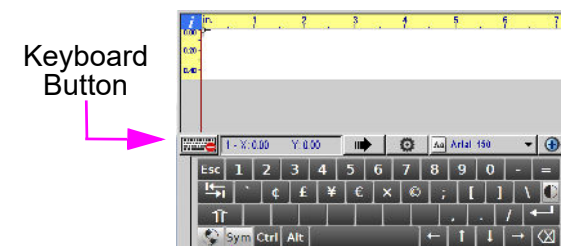
- Press **Shift** once to make the next character upper case.
- Press **Shift** twice for shift lock. Press **Shift** again to exit shift lock.



Letters



Extended Characters



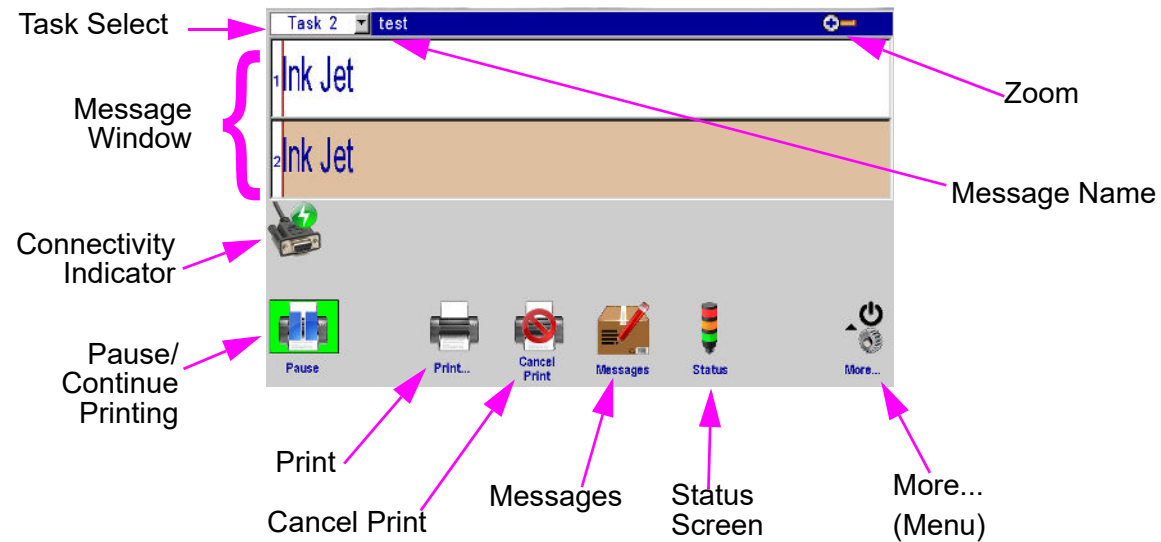
Keyboard Button

Layer Select



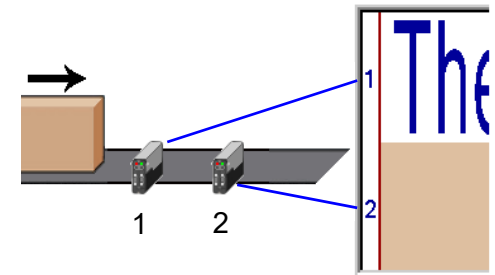
Language Select Button

Home Screen:



Message Window:

- Displays the current print message
- Updated approximately every seven seconds, so every print may not be displayed.
- Touch and swipe the **Message Window** to scroll the message.
- White or Beige bars represent the print heads. The numbers in the left margin correspond to the numbers assigned to the print heads during system setup.
- The window header displays the task number and the file name of the message being printed. "None" is displayed when no message is being printed.



Task Select Drop Down List:

- On dual task systems, switches controller operation from one task to another.

Pause/Continue Button:

- Button appears only when a print message is displayed in the Message Window.
- Press **Pause** to halt printing. Any message being printed will finish before printing is halted.
- Press **Continue** to resume printing. Print will resume on the next photocell trigger.





Print Button:

- Press **Print** to select a message to print.
- Select the desired message and press the **Print** button. The message will print at the next photocell trigger.



Cancel Print Button:

- Press the **Cancel Print** button to remove the current message from the print head(s) and stop print.



Connectivity Indicator:

- Indicates the controller is electronically connected to and communicating with the print heads.

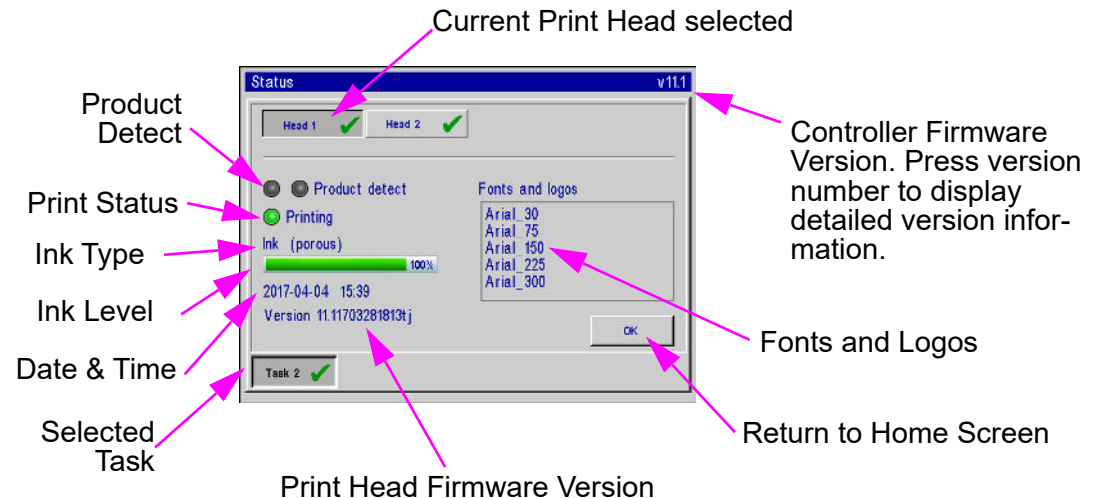
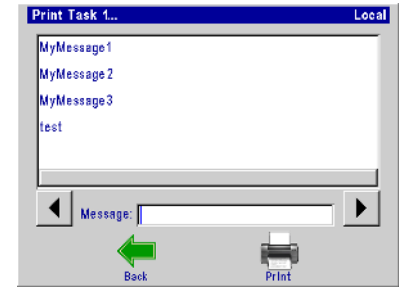


- Indicates the controller is electronically disconnected and is not communicating with the print heads.



Status Button:

- Press the **Status** button to display the **Status Screen**.
The Status Screen displays:
 - Controller firmware version number.
 - Fonts and Logos present on the selected print head.
 - Product Detect status.
 - Printing status. Indicates the presence of a print message on the selected print head.
 - Ink Type, if applicable.
 - Ink Level. (If Print Head Firmware version is 10.4 or lower, the bar will not be displayed.)
 - Current Date and Time, as reported by the selected print head's clock.
 - Print head firmware version number.



Zoom:

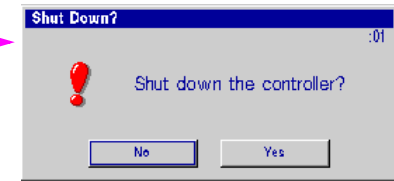
- Expands the message window to full screen and magnifies the print message so that fine details may be seen.
- Press once to zoom in; press again to zoom out.



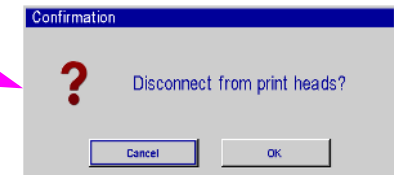
More... Menu Button:



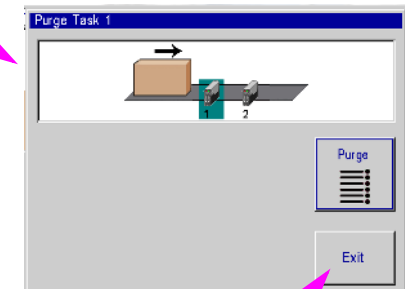
(See "The Apps Screen" on page 28.)



To turn the controller on, touch anywhere on the touchscreen.

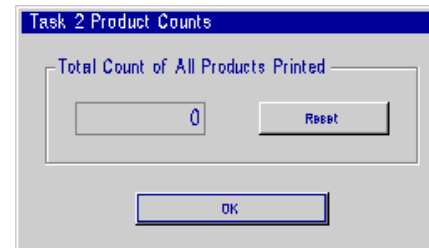


Fires all jets for a short period of time on the selected print head.



Returns to Home Screen

(See "Step 7: Configure the Print Head" on page 13.)



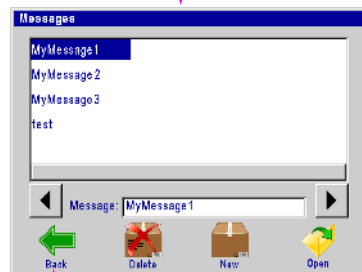
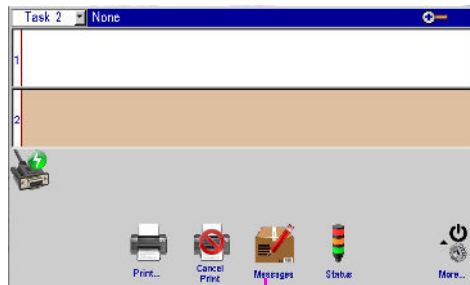
Displays count of all products printed.

Message Editor

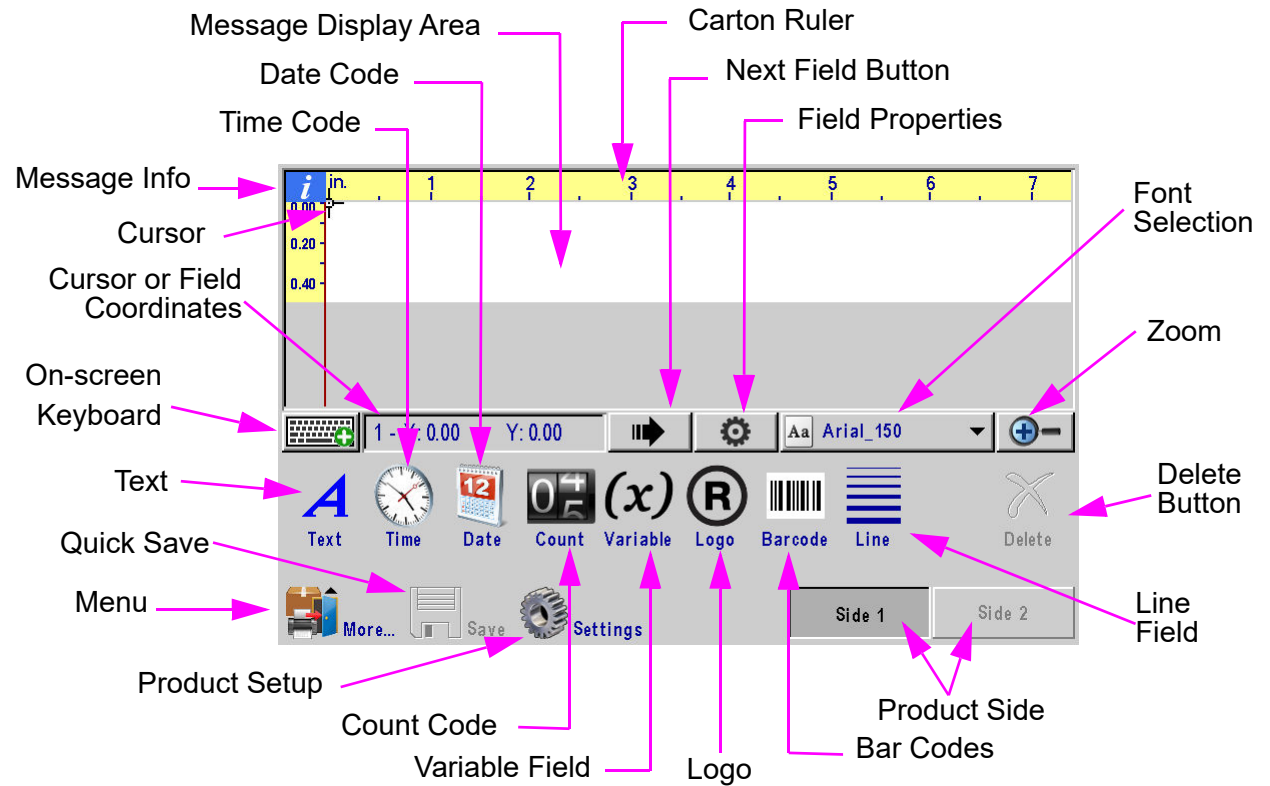


Message Button:

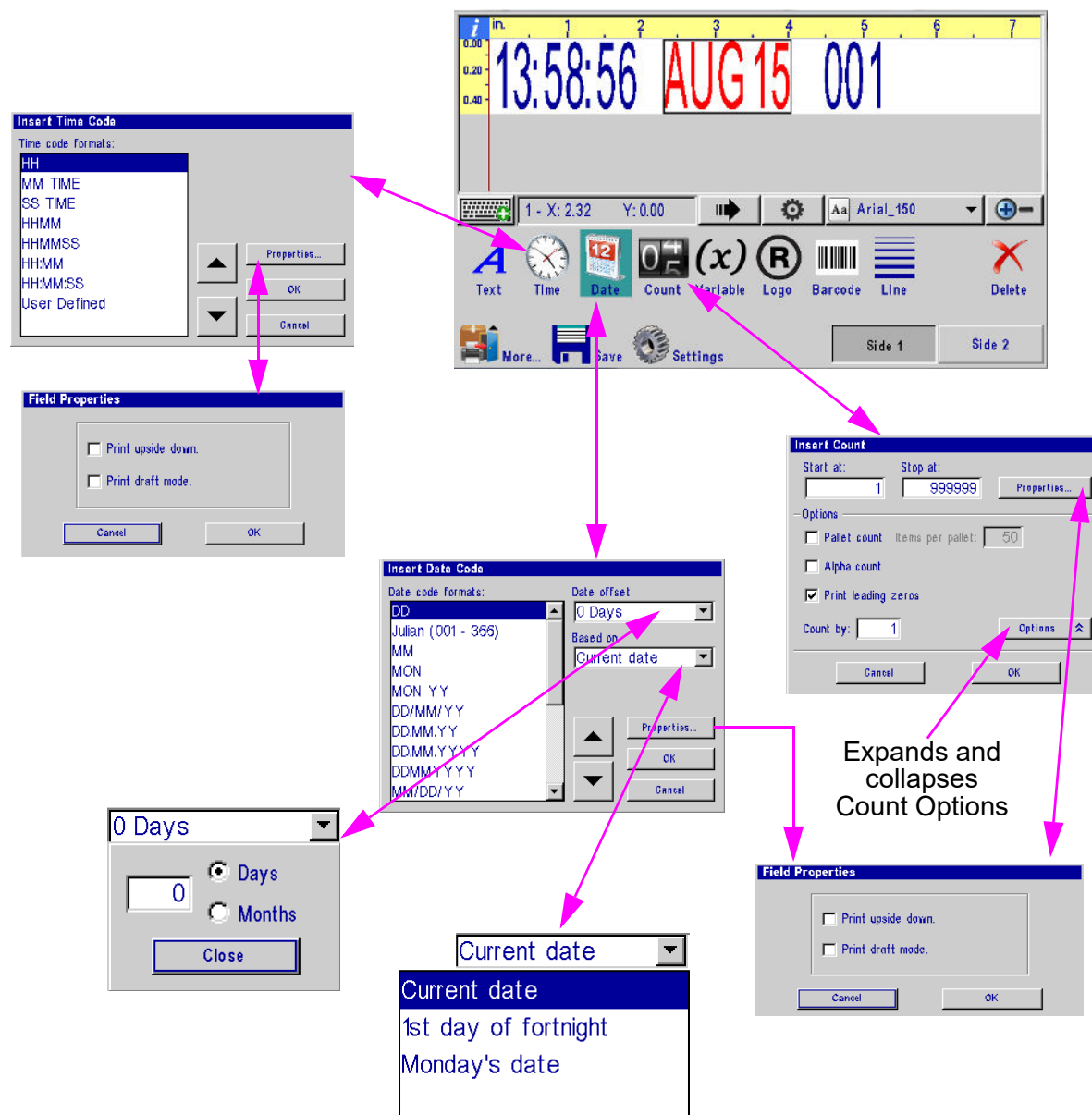
- Press the **Message** button on the **Home Screen** to bring up the message screen.
- To create a new message press the **New** button.
- To edit an existing message, select the message and then press the **Open** button.
- Both editing a message and creating a new message will bring up the message editor.



Back
Delete Message
New Message
Open



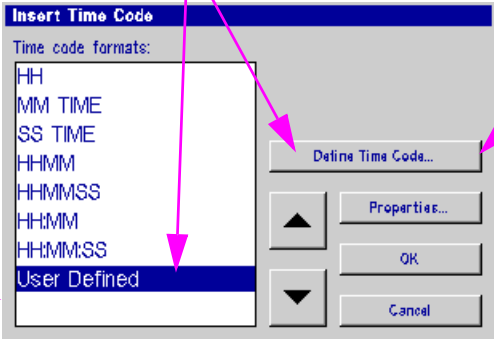
Time, Date, and Count Codes



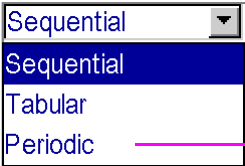
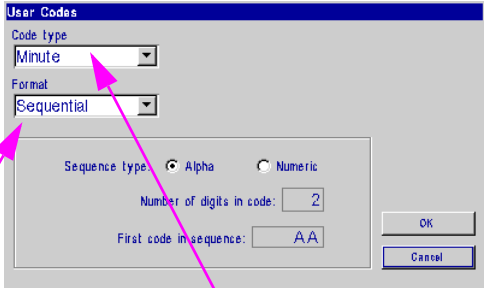
User Defined Time Codes



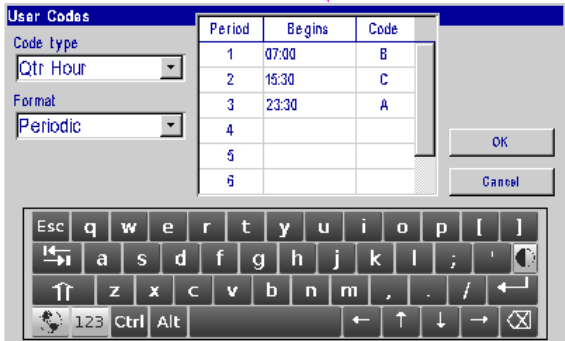
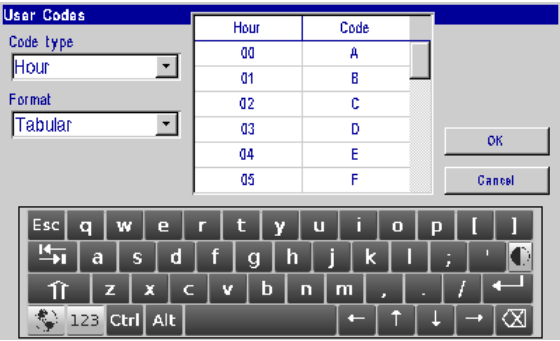
When **User Defined** is selected, **Define Time Code** button appears.



Sequential format: minute code shown. Minute 00 = AA, 01 = AB, 02 = AC, etc.



Tabular format: codes printed taken from table. Use default codes (default Hour codes shown) or edit table to suit your requirements.



Periodic format: example above illustrates a shift code implemented by using a periodic quarter hour code. 'A' prints from 23:30 -06:59, 'B' from 07:00 - 15:29, and 'C' from 15:30 - 23:29.

User Defined Date Codes

When **User Defined** is selected, **Define Date Code** button appears.

Insert Date Code dialog box. The 'Date code formats' list includes: MM/DD/YY, MM DD YY, MMDDYY, MM/YYYY, YYYY.MM.DD, YY.MM.DD, YYYY, YY, Y. The 'User Defined' option is selected at the bottom. The 'Date offset' is set to 0 Days. The 'Based on' dropdown is set to 'Current date'. The 'Define Date Code...' button is visible.

Thermal printer interface showing a date code '24/08/15 B' printed on a label. The 'Date' button is highlighted in the toolbar.

Sequential format: minute code shown.
Day 1 = A, Day 2 = B, Day 3 = C, etc.

User Codes dialog box. The 'Code type' is set to 'Day'. The 'Format' is set to 'Sequential'. The 'Sequence type' is set to 'Alpha'. The 'Number of digits in code' is set to 1. The 'First code in sequence' is set to 'A'.

List of code types: Day, Date, Week, Fortnight, Month, Year.

The Fortnight code type is available for the Tabular format only.

User Codes dialog box. The 'Code type' is set to 'Day'. The 'Format' is set to 'Tabular'. A table of codes is shown:

Day	Code
Monday	MON
Tuesday	TUE
Wednesday	WED
Thursday	THU
Friday	FRI
Saturday	SAT

Tabular format: codes printed taken from table. Use default codes (default Day codes shown) or edit table to suit your requirements.

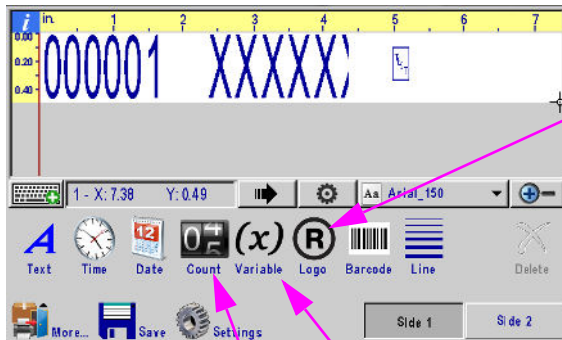
List of formats: Sequential, Sequential, Tabular, Periodic.

User Codes dialog box. The 'Code type' is set to 'Month'. The 'Format' is set to 'Periodic'. A table of codes is shown:

Period	Begins	Code
1	January	Q1
2	April	Q2
3	July	Q3
4	October	Q4
5		
6		

Periodic format: example above illustrates a quarter year code implemented by using a periodic month code. 'Q1' prints from Jan 1 - Mar 31, 'Q2' from Apr 1 - Jun 30, etc.

Product Counts, Variable Fields, Logos



Logo

Variable

Maximum
9-digit count

Incrementing Count

Count increments when the 'Start at' value is less than the 'Stop at' value.

Decrementing Count

Count decrements when the 'Start at' value is greater than the 'Stop at' value.

Variable

Variable Field Data Source

User: Print data entered when print message containing the variable field is selected to print.

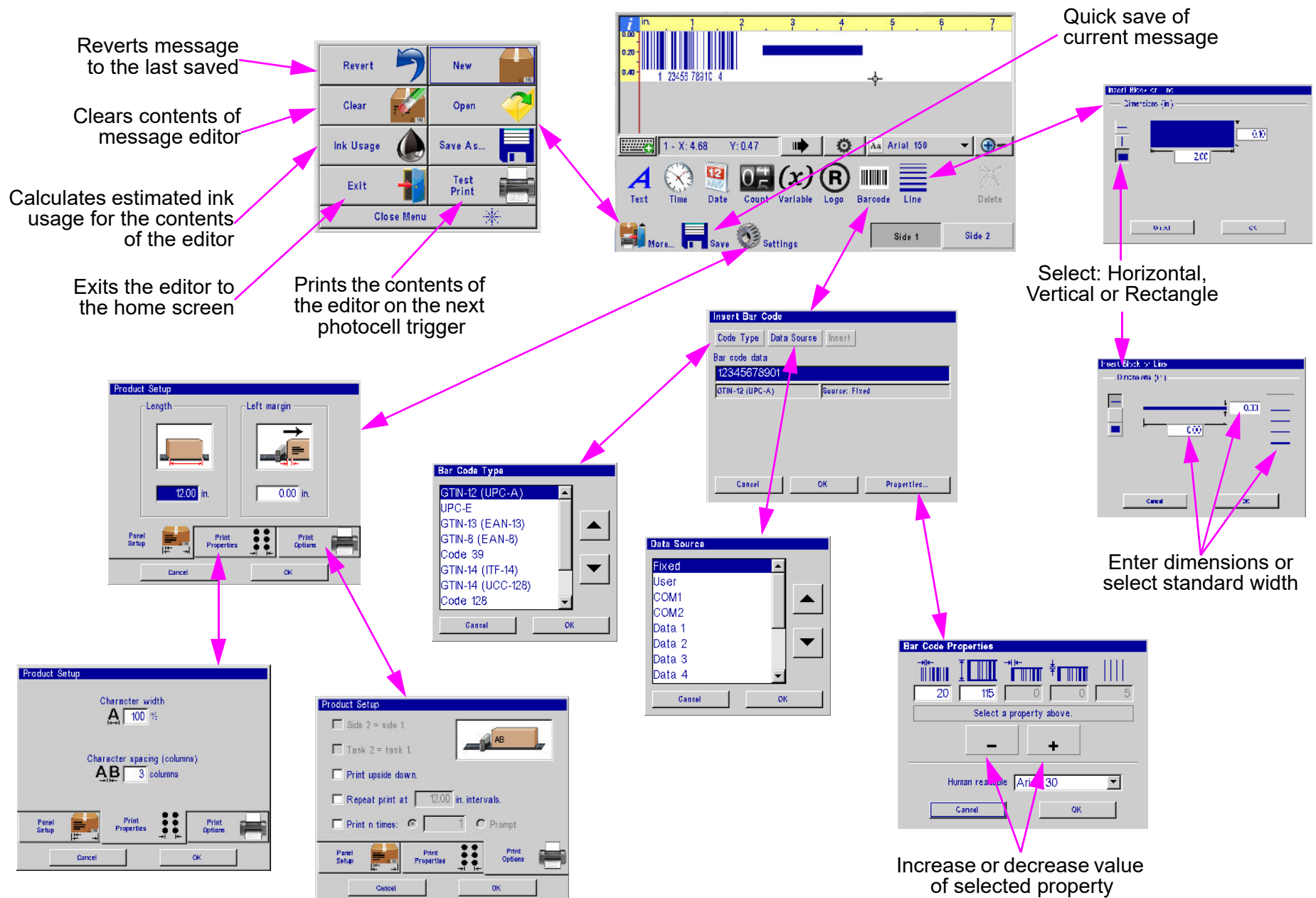
COM1, COM2: Data is received through COM1 or COM2 serial port. Data must be received before the message is selected to print.

Data 1-10: Data is retrieved from corresponding system variable. User has the option to change the data when the message is selected to print.

Logo

Scroll through
logo images or
select from list

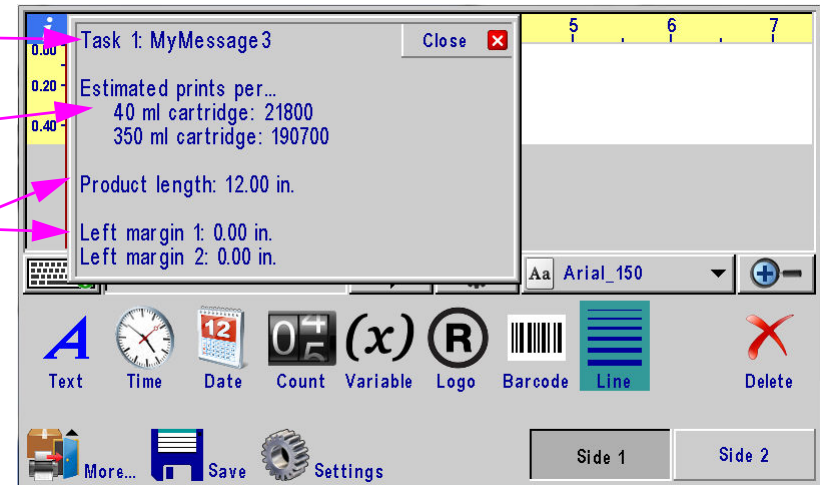
Barcodes, Lines, Product setup, & Menu



Message Info Box



- Task number & message name
- Estimated prints per ink cartridge
- Product length & left margin settings



Zoom



- Increases message size



- Returns message to original size

Delete Button



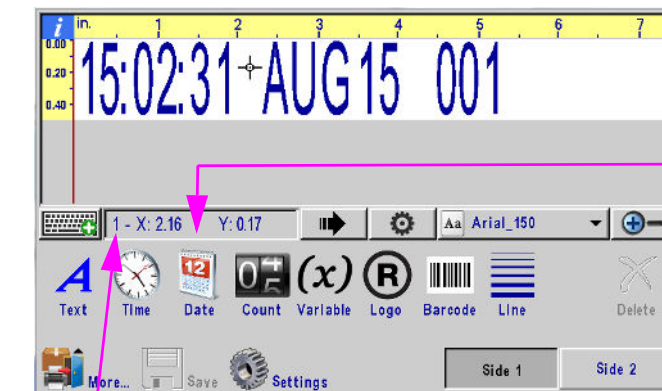
- Deletes the selected field.

Direct Entry of Cursor or Field Position

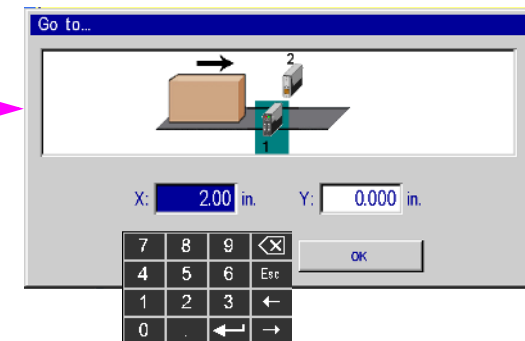
Direct Entry Box

Field: selecting the Direct Entry Box while having a field selected will allow the user to manually input the X & Y location of the selected field

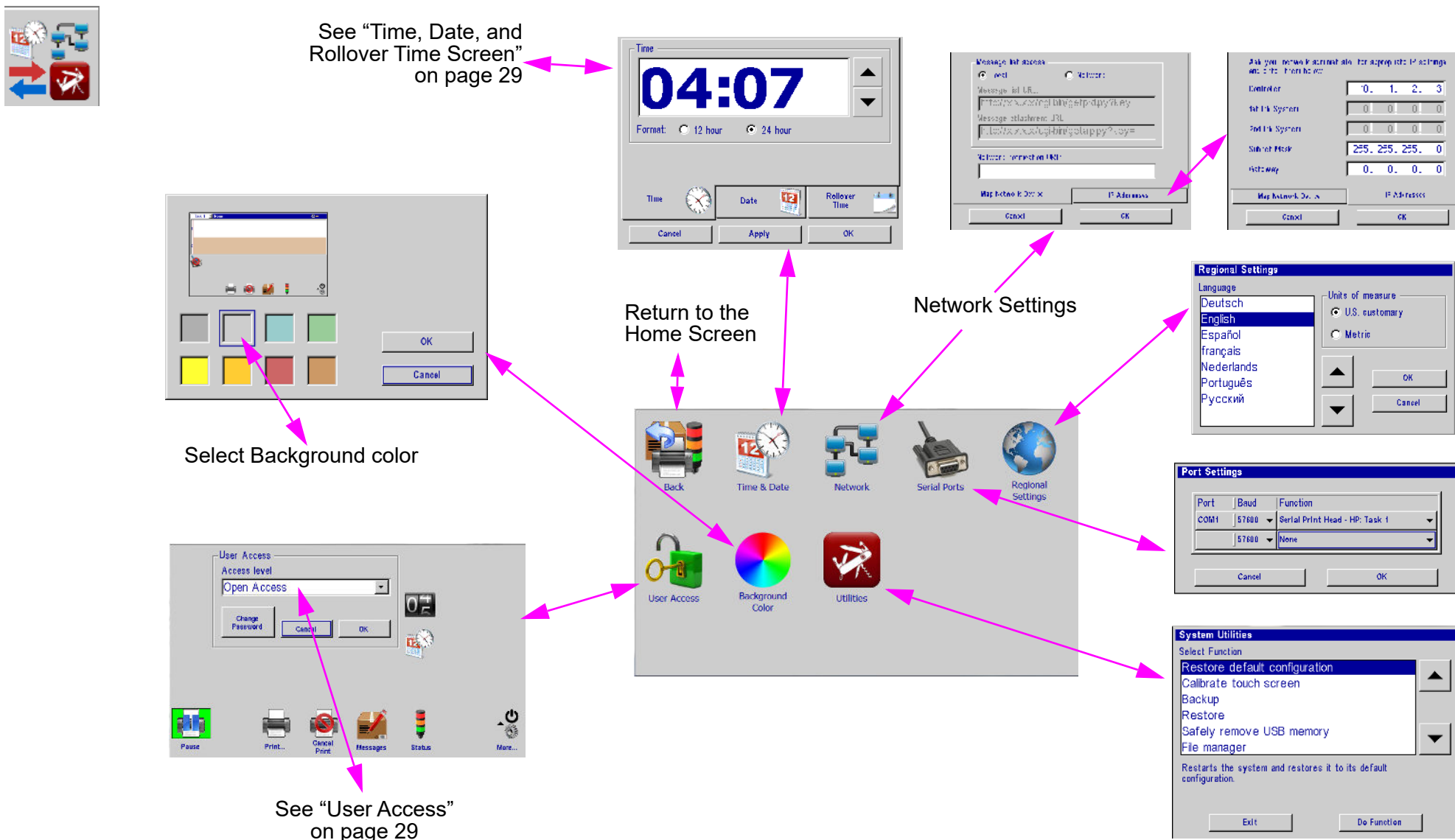
Cursor: When no fields are selected the Direct Entry Box will allow the user to manually input the X & Y location of the cursor



Print Head
Number



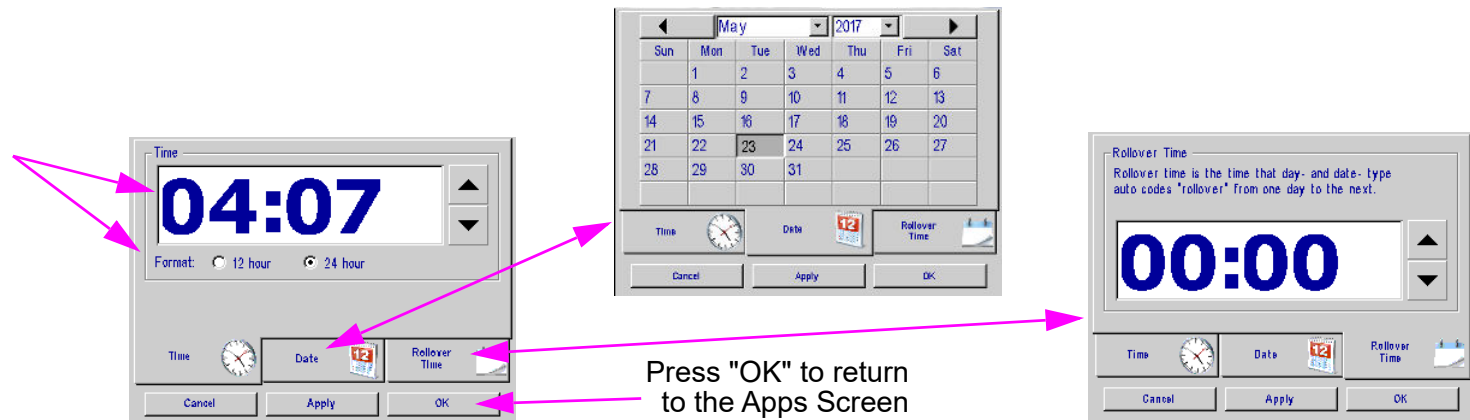
The Apps Screen



Time, Date, and Rollover Time Screen

Set the controller's time and time format

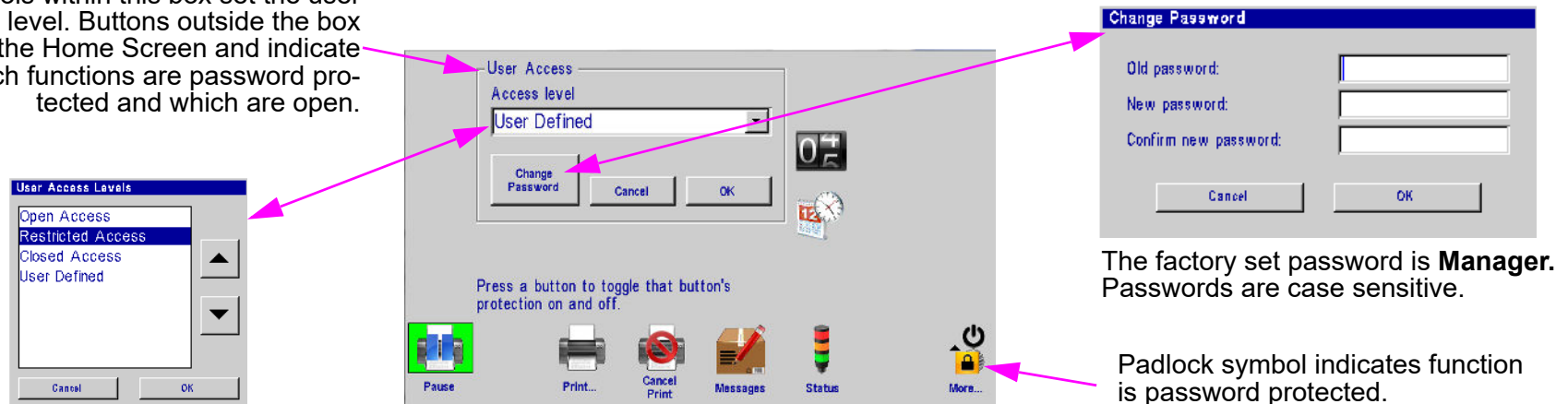
NOTE: The 12 hour/24 hour format option applies to controller functions; it does not apply to time codes in print messages.



Press "OK" to return to the Apps Screen

User Access

Controls within this box set the user access level. Buttons outside the box mirror the Home Screen and indicate which functions are password protected and which are open.



The factory set password is **Manager**. Passwords are case sensitive.

Padlock symbol indicates function is password protected.



Note: Users can either select a pre-defined access level from the list, or they can select "User Defined" and customize their permissions by touching icons on the User Access screen.

Section 4: Maintenance & Shutdowns

Pen Cartridge Maintenance

Porous Inks:

- **Daily Maintenance:** Prior to shift startup, the cartridge orifice array should be cleaned of any debris or ink build up. See Daily maintenance procedure.
- **Shutdowns of one day or more:** for extended shutdowns, follow the daily maintenance procedure, remove the pen cartridge from the print head and store in a cartridge boot cap (5780-208).

Non-Porous Inks:

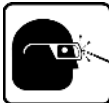
- **Daily maintenance:** prior to shift startup, the cartridge orifice array should be cleaned of any debris or ink build up. See Daily Maintenance procedure.
- **Shutdowns of one hour or more:** For short term or extended shutdowns, follow the daily maintenance procedure, remove the pen cartridge from the print head and store in a cartridge boot cap (5780-208).
- **Leading edge print quality:** Poor print quality on the leading edge of print can be a result of the fast drying qualities of non-porous ink. This is caused by the shortened decap time associated with non-porous ink. To resolve this issue two or more primer bars (lower case L's) should be placed at the leading edge of the print message. This will prime the print cartridge so the necessary message content has acceptable print quality.



Daily maintenance procedure

Requirements:

- Deionized or distilled water (DO NOT USE TAP WATER) for **POROUS INK ONLY**
- Sponge Swabs (p/n: 5760-832)



Procedure:

- For **POROUS INK ONLY**, lightly dampen sponge swab with deionized water.
- For **NON-POROUS INK ONLY**, hold sponge swab against orifice array of cartridge. Press and hold the purge button on the rear of the print head for at least ten seconds. This will fire all channels of the ink cartridge and dampen the swab with ink. The ink will act as its own solvent for cleaning.
- Rub up and down across the orifice face with light force several times with one side of the sponge swab.
- Turn the swab over and make one final light rub stroke top to bottom.
- Immediately press and hold the PURGE button on the rear of the print head for 5-10 seconds to re-prime the orifices. Because ink will eject during the channel purging, a piece of paper, cloth, or comparable material can be held in front of the orifice array.



Do NOT hold the ink catch material against the orifice array as print quality will be degraded.

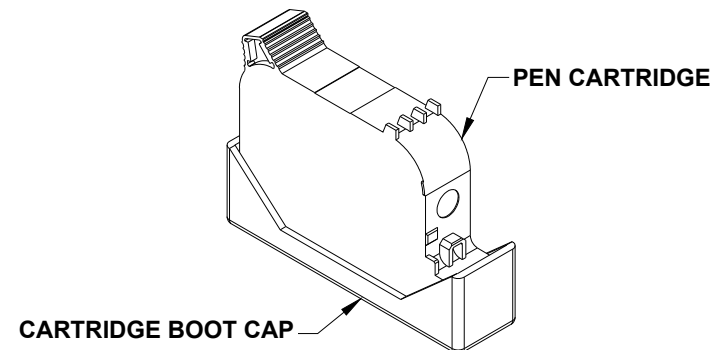
- If print quality becomes unsatisfactory during any shift repeat this procedure.

Before cleaning



Wipe pen cartridge face up and down several times. Immediately press and hold the purge button for 5-10 seconds.

After cleaning



Section 5: Troubleshooting

NO PRINT

System Symptom	Possible Cause	Actions
No print head power / green LED on rear of print head	- Power Supply - AC Source	- Check power supply light indicator. - Check for AC power source between power supply input limits.
PURGE button on rear of head does not appear to work	- Ink cartridge is damaged or empty - Print head Board	- Replace with new cartridge and repeat PURGE. - Replace print head printed circuit board or print head.
Print head purges but won't print desired message	- Loose or missing cables - Controller or PC software not configured for Serial Print Head - Encoder Malfunction - Product not triggering photocell.	- Tighten or install all cables. - Ensure print heads are configured as serial. See "Section 2: Quick Start", "Step 6: Cabling, Power, and Serial Port Setup" on page 10. - Ensure encoder is installed and plugged into the last print head in the daisy chain. - Ensure the product is within 1/4" of the front face of the print head. - If an external photocell is installed, then validate the setting from the Control Panels, System Setup, Task Options tab.

POOR PRINT QUALITY

System Symptom	Possible Cause	Actions
Print is foggy or light	- Print head is mounted greater than an 1/8" away from the substrate - There are large air currents near the print head	- Adjust the print head according to "Section 2: Quick Start", See "Step 4: Adjust Print Head to Substrate" on page 8. - Locate print head in an area where there are minimal currents or provide wind barriers.
Print image is missing channels or has multiple fractures	- Pen cartridge face is dirty - Pen cartridge face is damaged at the orifice array - Pen cartridge is not properly seated in the print head	- Clean the pen face per "Daily maintenance procedure" on page 31. - Replace damaged pen cartridge with new. - Remove cartridge and reinsert.
Print that appears smeared and/or debris is building up on the pen cartridge.	Carton rubbing across the front of the print head	Adjust print head distance or/and use roller retracting bracketry to insure print head maintains proper distance to prevent damage to pen cartridge.
Unable to recover missing channels and print quality.	- Damaged cartridge - Poorly seated pen cartridge. - Inadequate cartridge maintenance.	- Replace pen cartridge. - Remove pen cartridge, clean pads of pen cartridge and pogo pins in print head. Re-insert cartridge. - When a cartridge is not properly cleaned or capped during down times the solvent in the nozzles evaporate and can create a hard plug. Once a hard plug has formed it is impossible to clear and the cartridge needs to be replaced.

PRINT HEAD LED FUNCTIONALITY

System Symptom	Possible Cause	Actions
Red LED on steady	• Pen cartridge ink level is low.	• Ready the next pen cartridge for installation.
Red LED is flashing slowly	• Pen cartridge is out of ink and significant print degradation is imminent. • A non-recognized cartridge is installed.	• Prepare to install a new pen cartridge. • Install an original recognized cartridge.
Red LED is flashing fast	• Pen cartridge is missing from print head stall. • Print head is calibrating a new cartridge. • Print head is in thermal protection mode.	• Install or re-install the appropriate pen cartridge. • Allow the print head up to 30 seconds to calibrate a new pen cartridge. • Pen cartridge is out of ink and the print head is self-protecting against excessive heating. Replace the appropriate pen cartridge.

Appendix A: Specifications

1/2" Print Head

Weight: 1.3 lbs (.6 kg)

Enclosure: Anodized Aluminum and Stainless Steel

Electrical:

15 VDC from power supply to print head
Power Supply: 90-260 VAC, 50/60 Hz, 1.5 A max.
(per power supply)

Print Speed: 200 fpm, 300 dpi continuous

Print Resolution: 300 dpi

Throw Distance:

Recommended Gap:

Porous: .1 in (2.5 mm)

Non-Porous: .08 in (2.0 mm)

Maximum Gap:

Porous: .25 in (6.3 mm)

Non-Porous: .15 in (3.8 mm)

Print Head Orientation: From horizontal to straight down.

Print Head Tilt:

+/- 45° from vertical for standard print cartridge

Number of Print Fields:

Maximum 5 lines of print per print cartridge at any given point. Each print line may have at most three (3) 52-character print fields; number of fields per line increases as the number of characters per field decreases.

File Storage:

Twenty-seven 256kB sectors per print head are available for font and logo file storage. Files larger than 256kB use multiple sectors. Factory installed fonts occupy 8 of the 27 sectors.

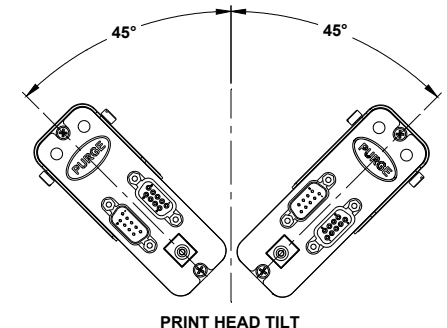
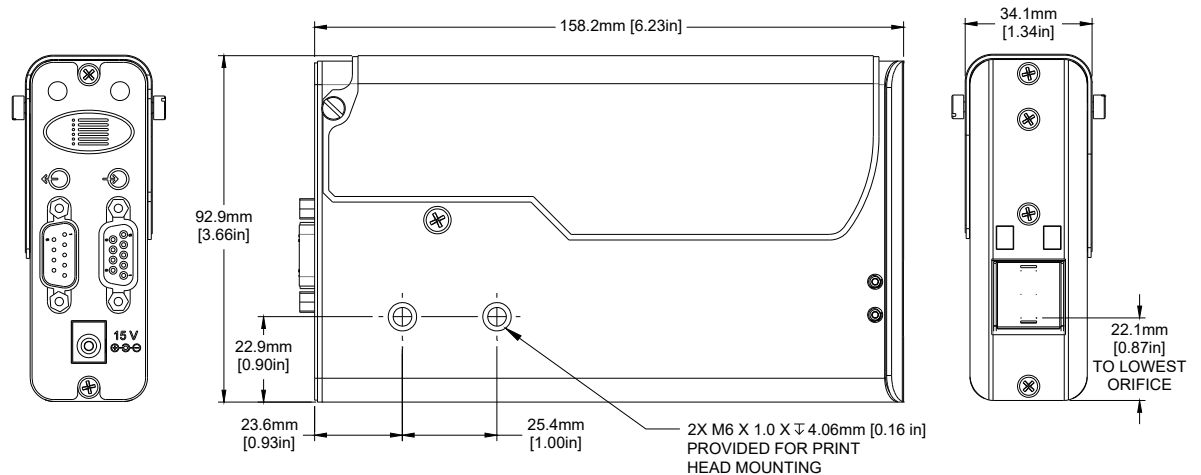
Five factory installed fonts: Arial 30, 75, 150, 225, and 300 (0.1 in / 2.54 mm, 0.25 in / 6.35 mm, 0.5 in / 12.7 mm, 0.75 in / 19.05 mm, 1.0 in / 25.4 mm).

Bitmap (logo) files: 150 dots tall max (.5 in / 12.7 mm); 32,767 columns wide max (109 in / 2.79 m at 300 dpi).

Environment:

Ambient operating temperature: 50°F to 104°F (10°C to 40°C); operating humidity: 10% - 80% RH

Ink Type: Dye, Pigmented, or Solvent base hp 45 cartridges



PRINT HEAD TILT

1" Print Head:

Weight: 2.1 lbs (1.0 kg)

Enclosure: Anodized Aluminum and Stainless Steel

Electrical:

15 VDC from power supply to print head
Power Supply: 90-260 VAC, 50/60 Hz, 1.5 A max. (per power supply)

Print Speed: 200 fpm, 300 dpi continuous

Print Resolution: 300 dpi

Throw Distance:

Recommended Gap:

Porous: .1 in (2.5 mm)

Non-Porous: .08 in (2.0 mm)

Maximum Gap:

Porous: .25 in (6.3 mm)

Non-Porous: .15 in (3.8 mm)

Print Head Orientation: Horizontal to straight down.

Print Head Tilt:

+/- 45° from vertical for standard print cartridge

Number of Print Fields:

Maximum 5 lines of print per print cartridge, 10 total for the print head, at any given point. Each print line may have at most three (3) 52-character print fields; number of fields per line increases as the number of characters per field decreases.

File Storage:

Twenty-seven 256kB sectors per stall are available for font and logo file storage. Files larger than 256kB use multiple sectors. Factory installed fonts occupy 8 of the 27 sectors.

Five factory installed fonts: Arial 30, 75, 150, 225, and 300 (0.1 in / 2.54 mm, 0.25 in / 6.35 mm, 0.5 in / 12.7 mm, 0.75 in / 19.05 mm, 1.0 in / 25.4 mm).

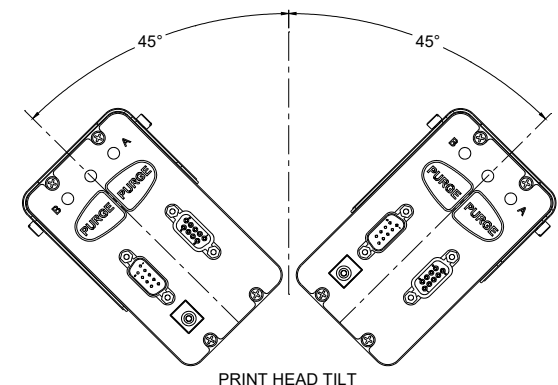
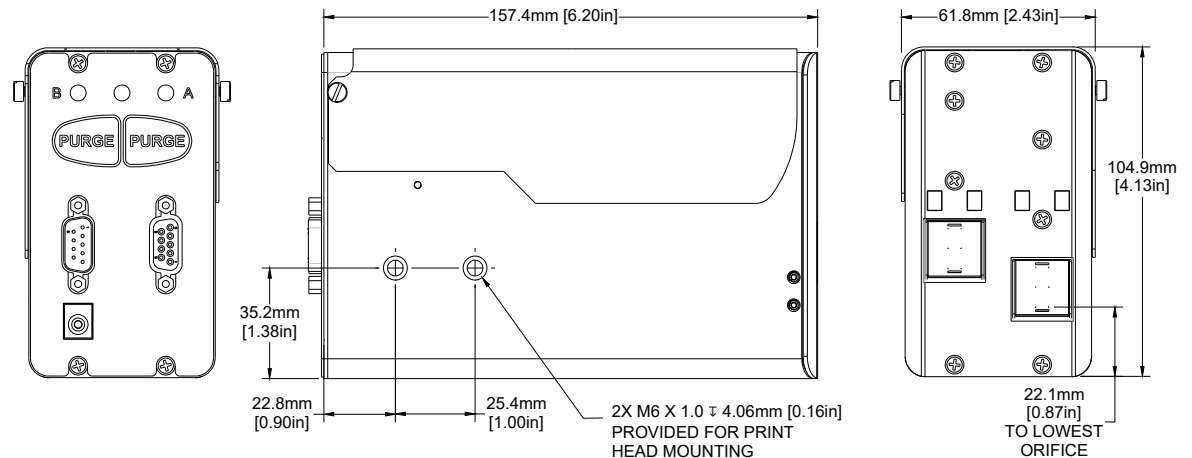
Bitmap (logo) files: 300 dots tall max (1.0 in / 25.4 mm); 32,767 columns wide max (109 in / 2.79 m at 300 dpi).

Environment:

Ambient operating temperature: 50°F to 104°F (10°C to 40°C)

Operating Humidity: 10% - 80% RH

Ink Type: Dye, Pigmented, or Solvent base hp 45 cartridges



Handheld Serial Controller

Size

Weight: .50kg [1.1lb]

Height: 133.4mm [5.25in]

Width: 240.0mm [9.45in]

Depth: 39.4mm [1.55in]

Enclosure

Black ABS Plastic

User Interface

Type: Graphical User Interface

keyboard: on screen QWERTY

Display

7in [178mm] LCD with touch screen,
800 X 480 pixels

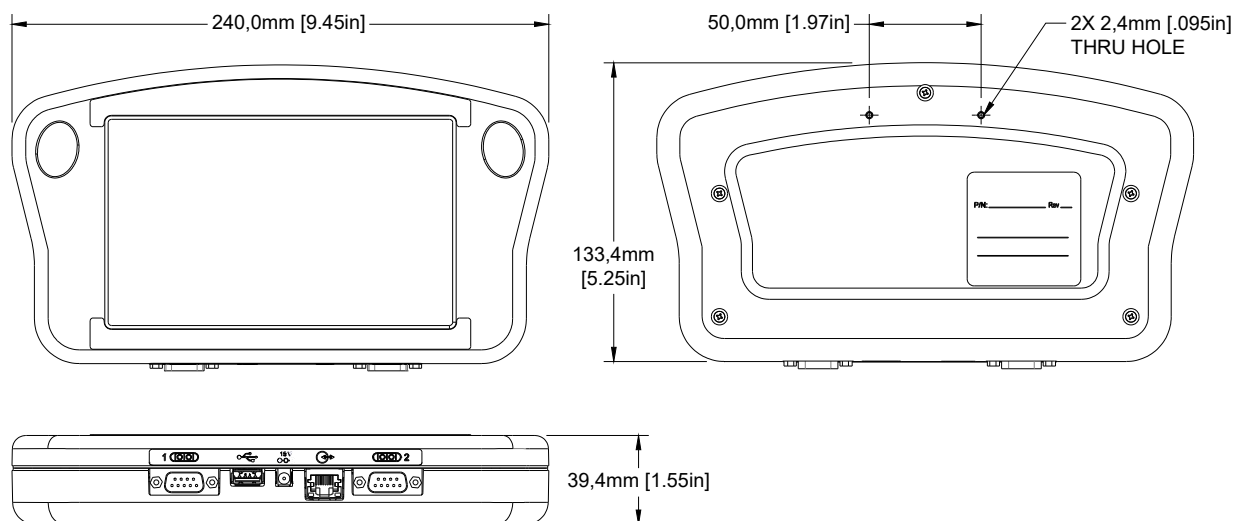
Fonts

Unicode

Ports

(2) RS-232 Ports, (1) USB Port

(1) 100 base-T Ethernet Port



Electrical

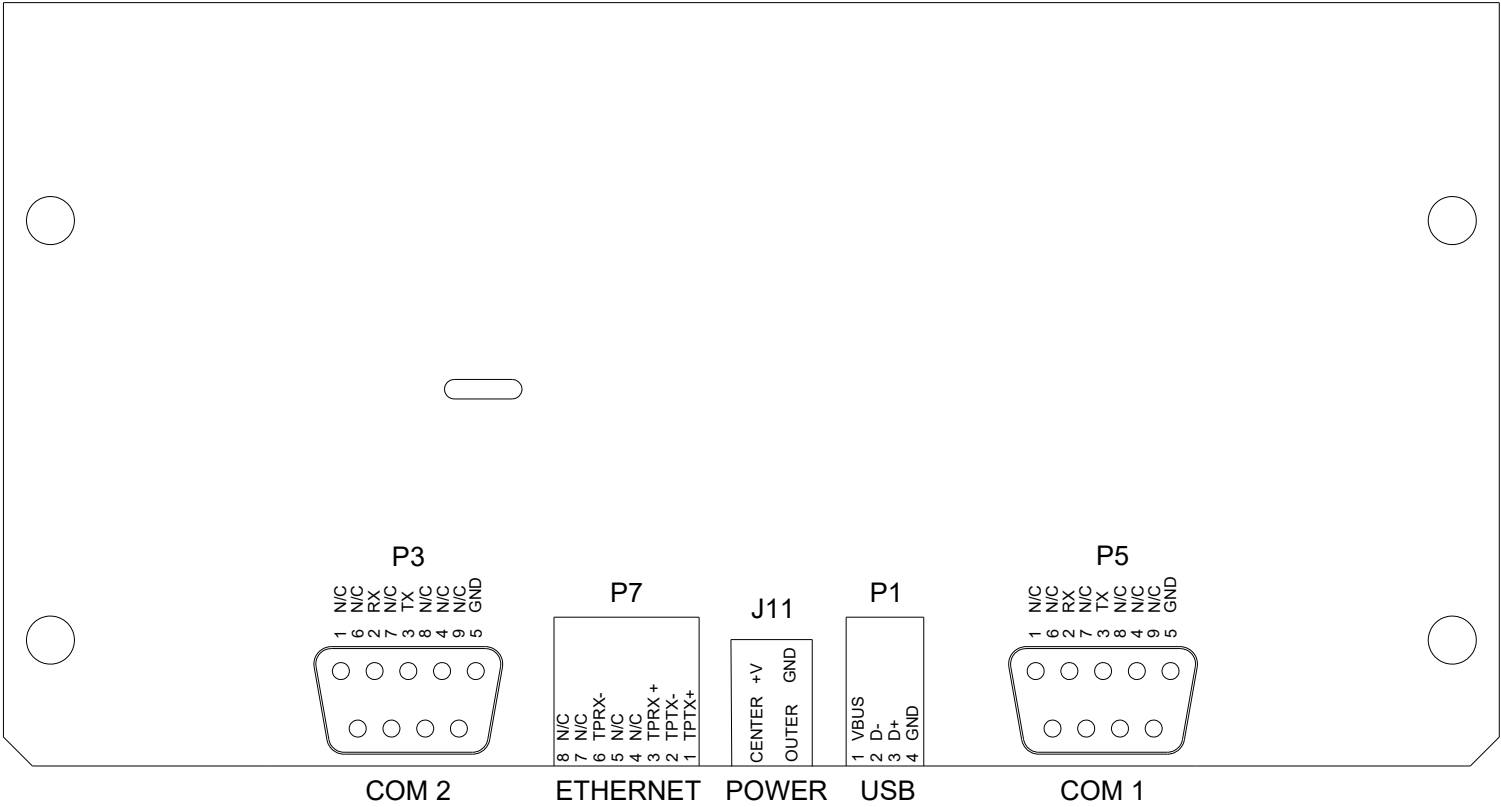
15 VDC Supplied from print head power
supply: 90-260 VAC, 50/0 Hz, 1.5A max.

Environment

Ambient operating temperature: 40°F to
104°F (5°C to 40°C)

Operating humidity: 10% - 90%, non con-
densing

Handheld Controller CPU Board



Appendix B: Theory of Operation

Thermal Jet Print Heads

TIJ Technology

The print head uses Thermal Ink Jet (TIJ) technology as implemented on the hp® 45A and 45si cartridges. TIJ technology works by rapidly heating the ink. As the ink heats it expands and is ejected from the print cartridge orifices. Because the individual orifices are very small, many more can be compacted in the same amount of space as conventional print technologies. With more orifices per vertical inch / millimeter, a much higher resolution image can be produced.

Similarities and Differences

A print head can operate stand-alone or in concert with other print heads connected one to another in a daisy chain configuration. Up to eight 1/2" print heads or four 1" print heads can be daisy chained. Print heads can be controlled by the Handheld controller, from a PC or laptop using the included InkJet Demo software interface program, or by a user developed application.

Print heads can print up to five lines of print, using any combination of the various print field types supported, including fixed text, date/time codes, product counts, variable fields, logos, and a variety of bar codes, including Data Matrix and QR 2-D codes.

Unlike other inkjet technologies, these print heads store and process the currently printing message internally. This allows the print heads to be disconnected from the controlling device and operate "stand alone" once the print information has been uploaded to the heads. However, print head and print message status is unavailable to the the controlling device once the print heads are disconnected.

Ink Cartridge Ink Status

Each ink cartridge has been programmed to make full use of the **Smart Level Ink Detection System**. When a new cartridge is snapped into a print head it is given an identity code so that its ink level may be monitored. As the ink depletes to 10% ink remaining, an "Ink Low" condition occurs and the red LED on the rear of the print head turns on steady. The red LED changes to slow flashing, indicating "Ink Out", when there is minimal ink remaining, and significant print degradation is imminent. Ink status is reported back to the Handheld controller or InkJet Demo software as long as they are connected to the print head daisy chain.

Handheld Controller

Functional Description

The Handheld and Thermal Jet System prints text, autocodes (such as product counts or time and date stamps), bar codes, and/or graphics onto products as they travel by conveyor past stationary print heads. Print can be on any one of, or a combination of, the product's sides. Print speed is controlled by a conveyor mounted encoder or a built-in fixed speed encoder. Products are detected using a photosensor. A graphical user interface with color LDC, touch screen, and on-screen keypads provides for easy and intuitive system operation.

Power

The Handheld Controller draws its power through either one of its two serial port connectors from the print head directly attached to the connector, or from the hub in applications where the optional accessory hub is used.

Battery Backup - A 3V battery on the CPU Board maintains the contents of system SRAM and keeps the real time clock running during power outages or when the Handheld controller is not plugged into a power source.



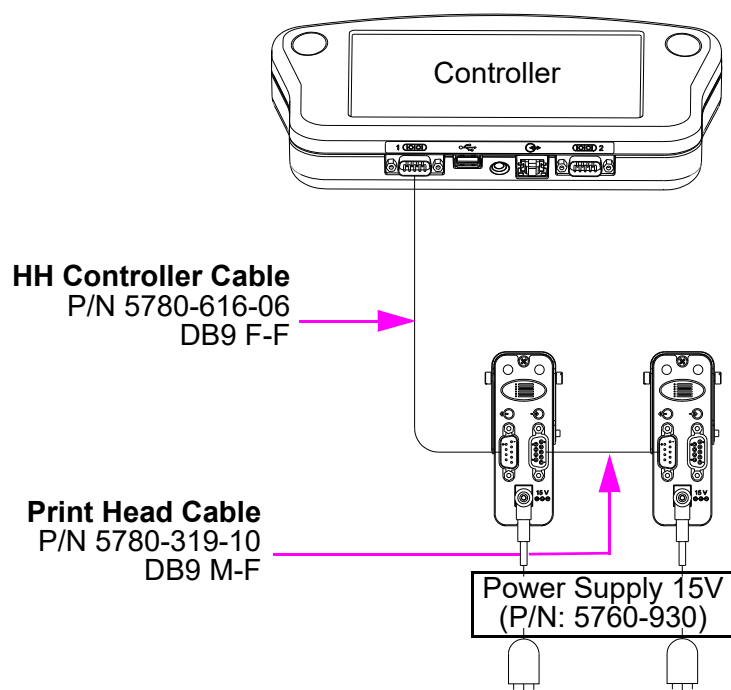
Please note that power is applied to the Handheld even when it is "turned off." When turned off, the controller enters a sleep mode where it responds to nothing but a touchscreen touch. All voltages are present while sleeping. The only way to completely remove power is to unplug the unit.

Handheld Controller Power & Cabling Diagrams

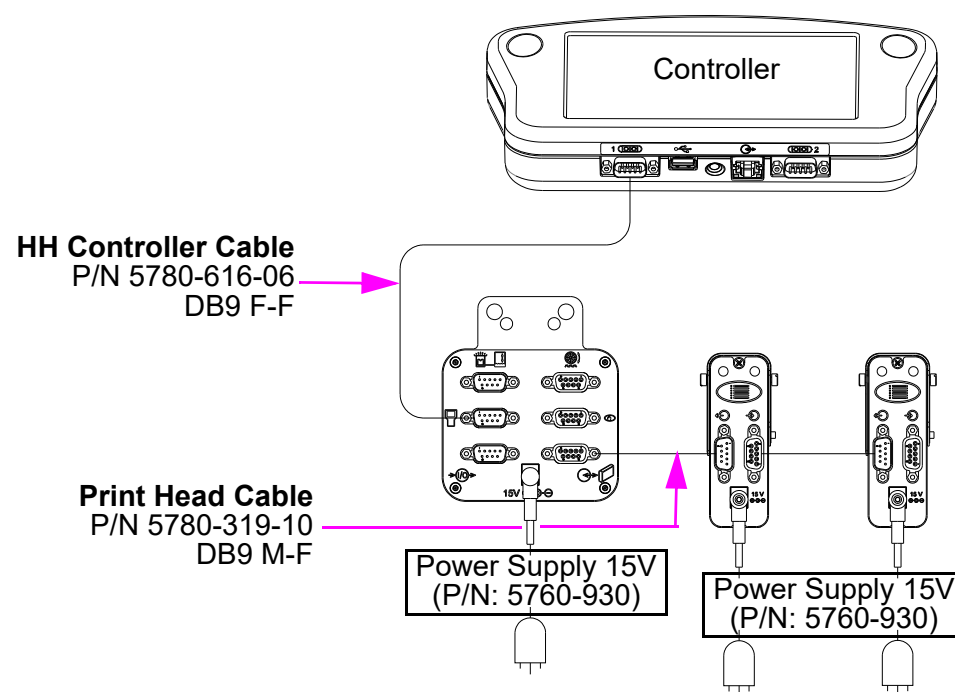
Single Task: The Handheld controller draws its power from the print head, and the COM1 port is connected to the output connector of the last head in the daisy chain.

Single task with accessory hub: The Controller draws its power from the accessory hub, and is plugged into the 'handheld' connector on the accessory hub; the accessory hub is plugged into the output connector of the last print head in the daisy chain.

Single Task



Single Task with Accessory Hub



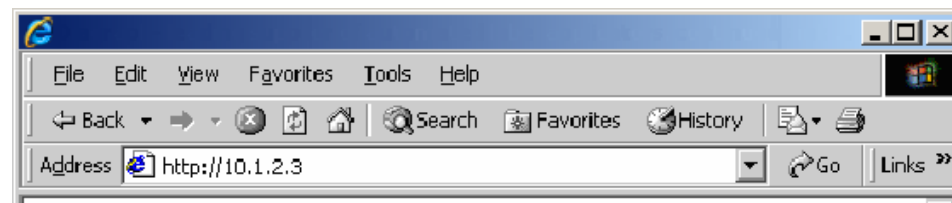
Appendix C: File Backup and Restore

From a PC

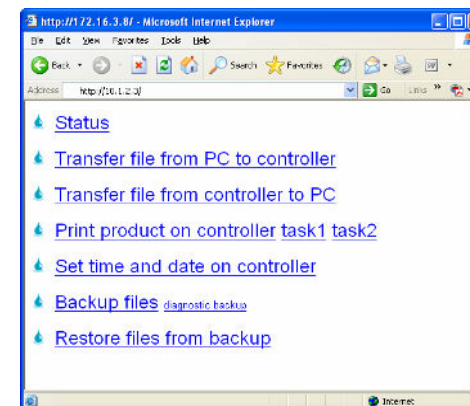
Use these procedures for making archival copies of the system configuration and print message files, and for preserving the system's configuration and print messages during firmware upgrades. File types saved during a backup are .cfg, .prd, .bmp and .alp. These are the system configuration files, message files, logo files and label files, respectively.

These instructions assume the Handheld Controller is already connected, via Ethernet, to a PC. If not, please refer to "Appendix D: Configuring a PC to Communicate with the Handheld Controller" on page 45.

1. Obtain the Controller's IP address. Most controllers have an IP address of **10.1.2.3**. It may be different if the controller is networked with other Handhelds or other devices. If the IP address is unknown, go to the controller, and from the **Home Screen**:
 - Open the menu and touch the **Apps** button to go to the Apps Screen.
 - Touch the **Network** button on the Apps Screen to open the Network Setup Screen.
 - Touch the **IP Addresses** tab to display the system's IP addresses.
 - Record the Controller's IP address (it's the top one).
2. On the PC, start Microsoft Internet Explorer (must be version 3.2 or higher) or another web browser.
3. In the browser's address box type in "http://", followed by the controller's IP address.

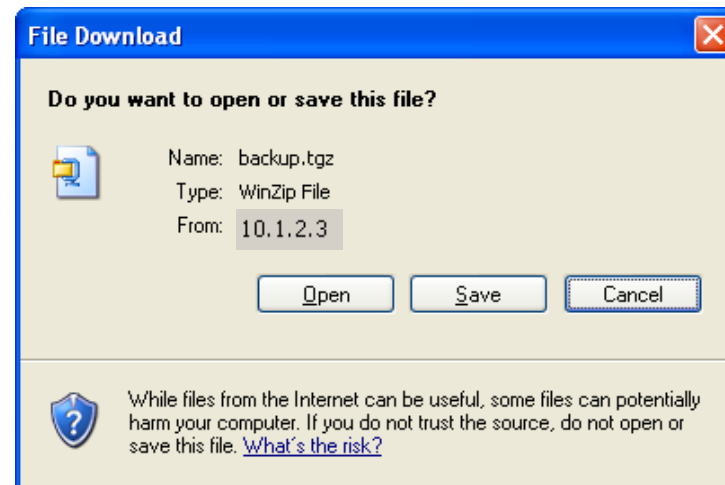


4. Press **Enter**. The web page shown at right should appear.



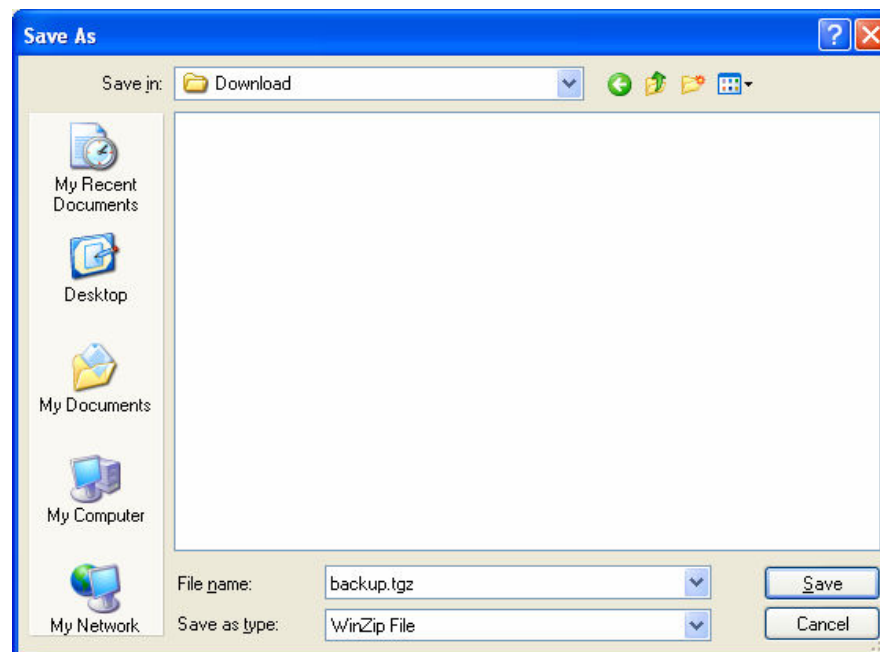
File Backup

To backup the system files, click the **Backup files** link. The dialog box shown at right (or a similar dialog box) will appear.



Click the **Save** button. A **Save As** dialog appears.

The files backed up are compressed and put into a single file, and are given the default name and file extension **backup.tgz**. Following normal Windows® conventions, the backup file may be renamed and given any extension, and saved in any folder desired. To save the backup file with an extension other than .tgz, open the **Save as type** combo box and select **All Files**.

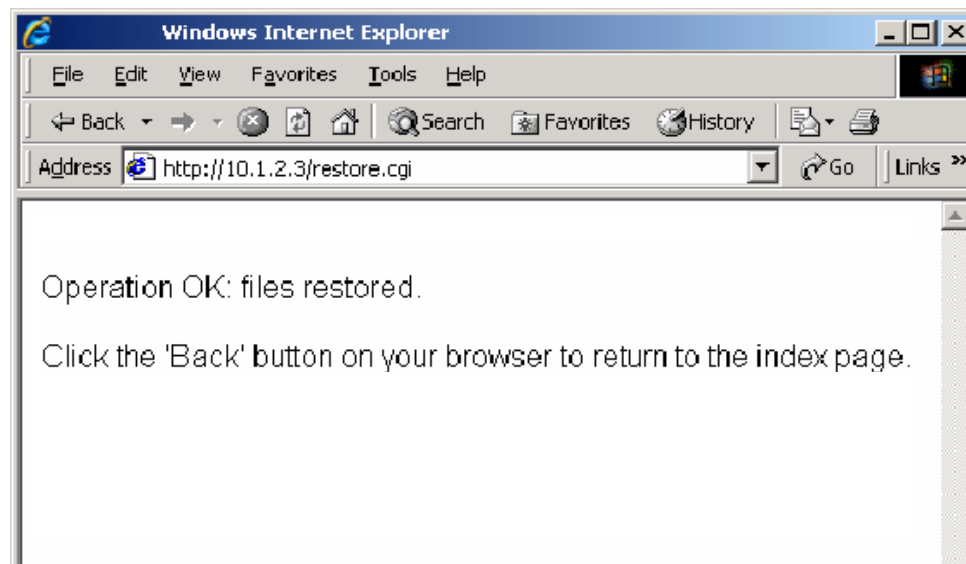
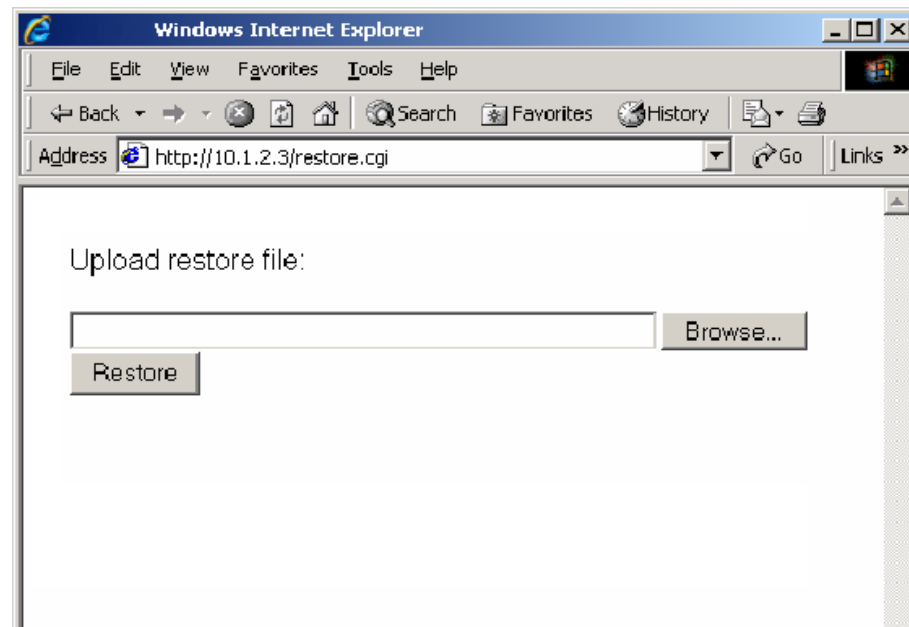


Restoring Backed-Up Files

To restore the controller's backed up system files, click the **Restore files from backup** link. The web page shown at right appears.

Click the **Browse...** button to locate and select the backup file to be sent to the controller.

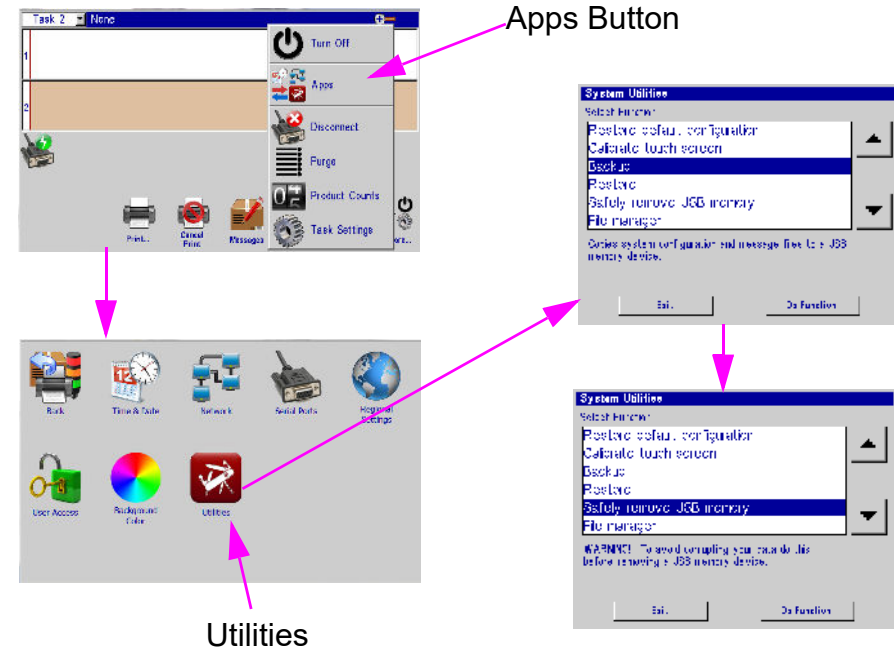
Click the **Restore** button to send the file to the controller. If the file transfer is successful, the web page shown at right will be displayed.



From a Controller

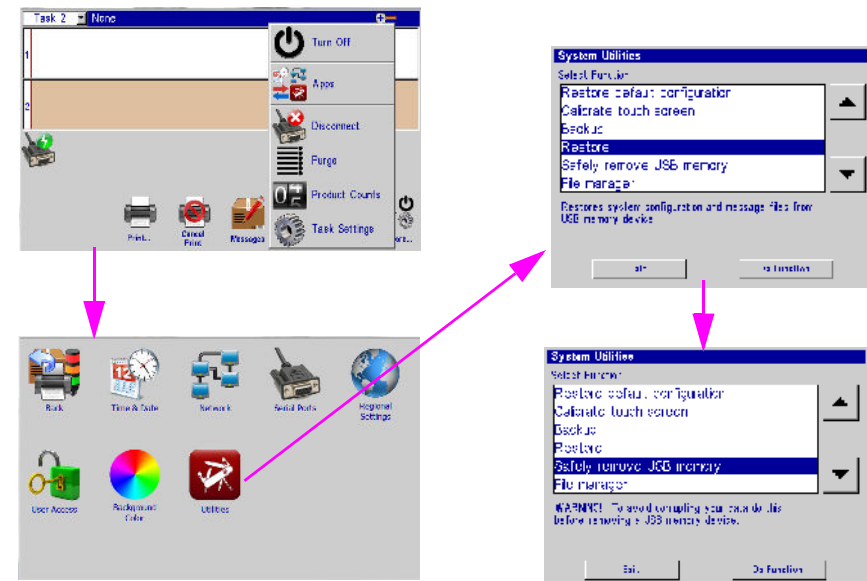
Backup

1. Insert a USB jump drive into the USB port on the controller.
2. From the **Home** screen touch **Apps**, then **Utilities**.
3. From the **Utilities** screen select **Backup**.
4. Enter a file name at the **Backup** dialog popup ("Backup" is the default name) and press **Save**.
5. From the **System Utilities** screen select **Safely remove USB memory**.



Restore

6. Insert a USB jump drive into the USB port on the controller.
7. From the **Home** screen touch **Apps**, then **Utilities**.
8. From the **Utilities** screen select **Restore**.
9. Select the appropriate backup file from the **Restore** dialog popup and press **Open**.
10. From the **System Utilities** screen select **Safely remove USB memory**.
11. Restart controller for new settings/backup to take effect.



Appendix D: Configuring a PC to Communicate with the Handheld Controller

Configuring a PC to communicate with the Handheld controller requires configuring the PC's network adapter settings. The network adapter should be configured with a **static** IP address of **10.1.2.4** and a subnet mask of **255.255.255.0**. The network adapter configuration procedure is dependent upon the operating system. Contact your network administrator to configure your network adapter.

Appendix E: Font Samples

Arial 30 - 1/10 in (2.54 mm):

AaBbCcDdEeFf
1234567890

Arial 75 - 1/4 in (6.35 mm):

AaBbCcDdEeFf
1234567890

Arial 150 - 1/2 in (12.7 mm):

AaBbCcDdEeFf
1234567890



For best results printing the next two fonts, use an external encoder. The top images were printed with an external encoder. The lower images were printed using the "Auto Speed Detect" mode (without external encoder) from the controller or InkJet Demo software.

Arial 225 - 3/4 in (19.05 mm):

AaBbCcDdEe
AaBbCcDdEe

Arial 300 - 1 in (25.4 mm):

AaBbCcDd
AaBbCcDd

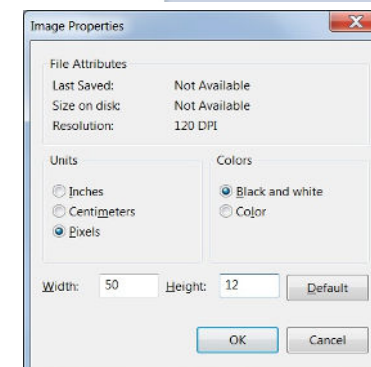
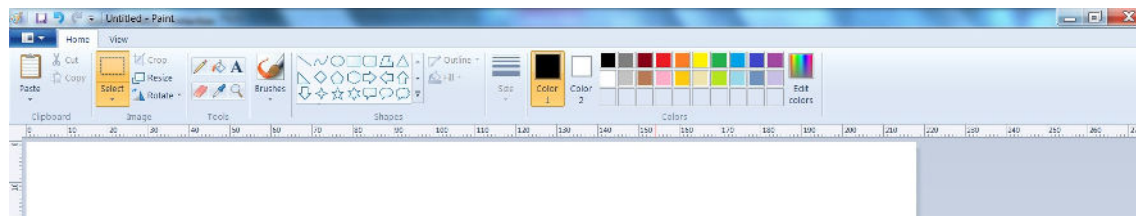
Appendix F: Creating Logo Files

Open **Paint** from a PC by selecting **Start, All Programs, Accessories**, and then **Paint**.

Navigate to the **Image Properties** dialog box via the drop down menu.

Thermal Jet: Enter the Width and Height of the logo in Pixels. For practical purposes the maximum height of a logo is 150 pixels if the logo is printed with a 1/2" print head, and 300 pixels if printed with a 1" print head. The absolute maximum logo height is 1200 pixels, but logos that cross print head boundaries will likely exhibit registration problems when printed. Maximum logo width is 32,767 pixels, or print columns (109.22 in / 2,774 mm when printed at 300 dpi.)

Select **Black and white** for the Colors.



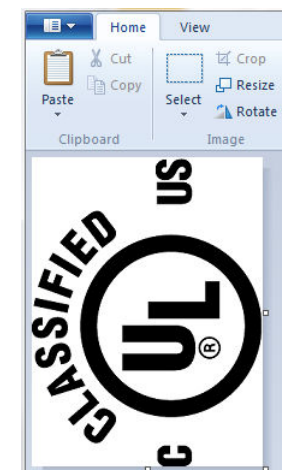
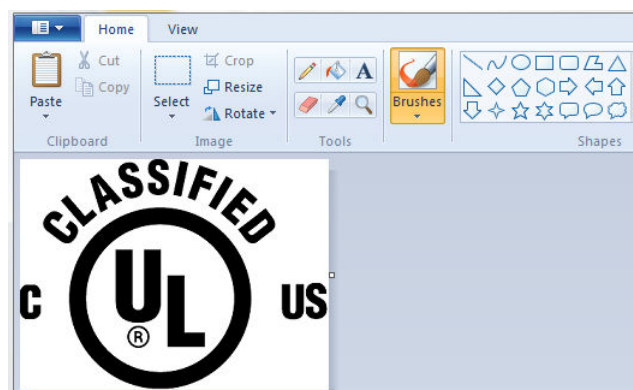
Draw the pixels of the logo using the drawing tools. See the example at right.

From the **File Menu**, select **Save As** and save the logo with a convenient name and directory location.

Next, click the **Rotate button**; **Rotate Left 90°** (CCW 90°).



NOTE: If this logo is imported from another document or software, make sure that the first step taken is to Save As a Monochrome Bitmap (bmp), and then Resize to the appropriate height.



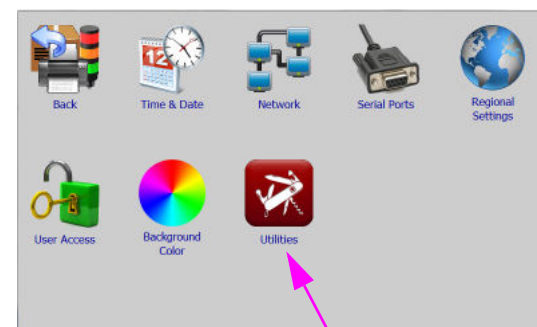
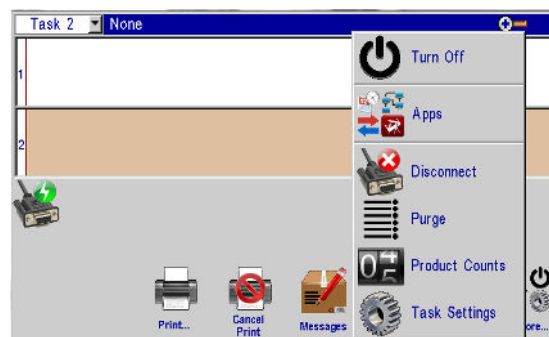
Appendix G: Controller and Print Head File Management

File Manager



NOTE: A .bmp (logo) or .fnt (font) file must reside on both the controller and print head(s) to be correctly selected, displayed, and printed. Ensure the file names are less than 15 characters long.

1. If logo or font files are to be transferred, place them on a portable USB storage device in a convenient location and insert it into the controller USB port.
2. Touch the **Apps** button on the **Home** screen menu, and then select the **Utilities** button.



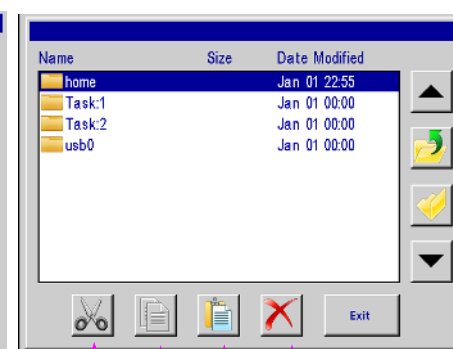
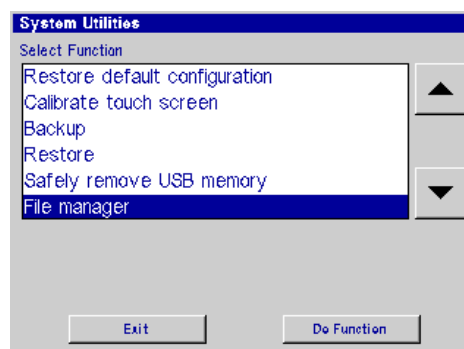
Utilities Button

3. Scroll to the bottom of the **Select Function** list and select **File manager**. Press the **Do Function** button; the **File manager** screen is displayed.

The **home** folder contains all folders and files related to controller operation.

The **Task:1** and / or **Task:2** folders contain all font and logo files resident on the print head(s) in that daisy chain.

The **usb0** folder contains all folders and files resident on the USB storage device.



- Scroll Up
- Close Folder, Go Up One Level
- Open Folder
- Scroll down

- Cut
- Copy
- Paste
- Delete



NOTE: Cut, Copy, Paste, and Delete function the same way as any software. Navigate to any file in any of the folders and perform the desired function. In addition, however, files are not allowed to be copied from any task (the print heads).

Transferring Logo and Font Files

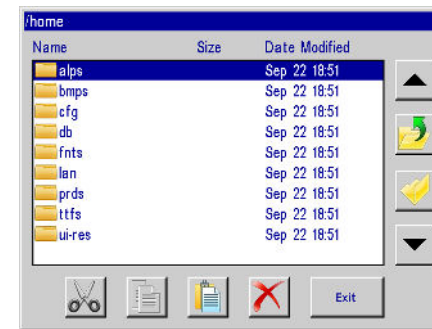
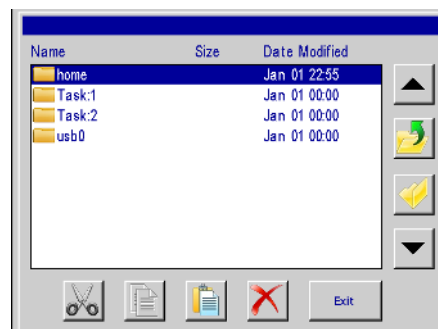


NOTE: Files cannot be transferred to the print head while printing. Pause print first.

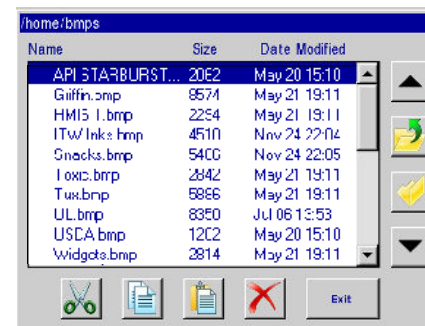
On the controller, logos are stored in the **/home/bmps** folder, and fonts are stored in the **/home/fnts** folder. Files are automatically placed in the correct folders when transferred to the controller from a PC using a web browser; they must be manually placed in the correct folder when being transferred from a USB drive using the copy-and-paste method.

Uploading a file to a print head loads the file on all print heads on the task. A step-by-step example of uploading a logo file to task 1 print heads follows.

1. As shown in the "File Manager" section, make sure USB storage device is installed and the **File manager** selection screen is present on the controller.
2. Select the **usb0** folder and press the **Open Folder** button.
3. Navigate to a previously saved file, highlight the file and press the **Copy** button. The file is now stored in temporary memory. In this example, a logo file will be transferred.
4. Press the **Close Folder** button, then the **Go Up One Level** button until the **File manager** selection screen is present.
5. Select the **home** folder, press the **Open Folder** button, and select the **bmps** folder. Store logos in the **bmps** folder:

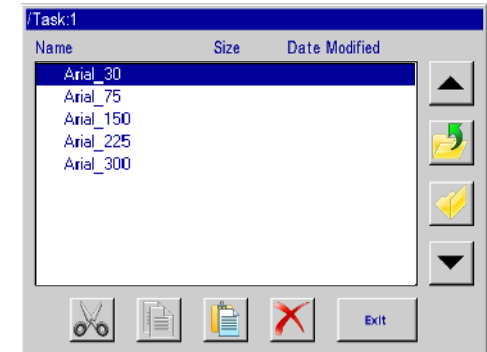


6. The display shows a list of available files. Select and open the **bmps** folder:



7. Select the file to be uploaded to the print head(s) and then touch the **Copy** button.
8. Close the **bmeps** folder, returning to the **home** folder level.
9. Close the **bmeps** folder, returning to the top level.
10. Select and open the **Task:1** folder. The display shows a list of all files on print head #1 only; it is assumed that all print heads have the same files.
11. Touch the **Paste** button. The file is uploaded to all print heads on the task, after which the file list is updated, showing the newly added file.

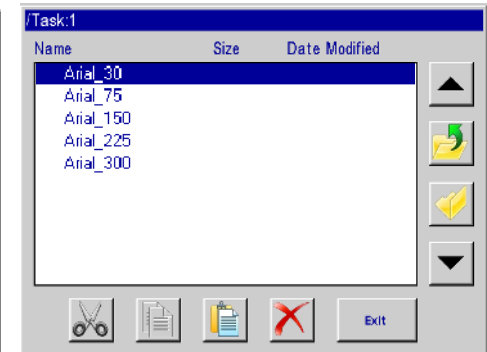
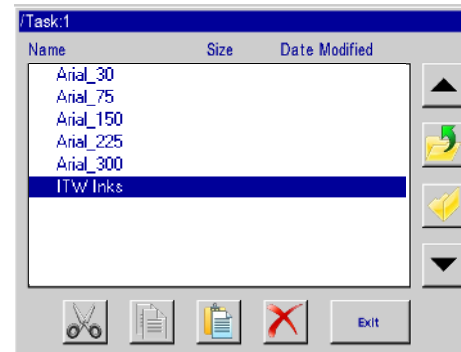
While the file is uploading, an hourglass is displayed, and the red LED on the back of each of the print heads on the task's daisy chain blinks.



Removing a File

To remove a file from all print heads on a task:

1. Select and open the **Task:1** folder.
2. Select the file to be deleted, then touch the **Delete** button.
3. The file is deleted and the file list updated.

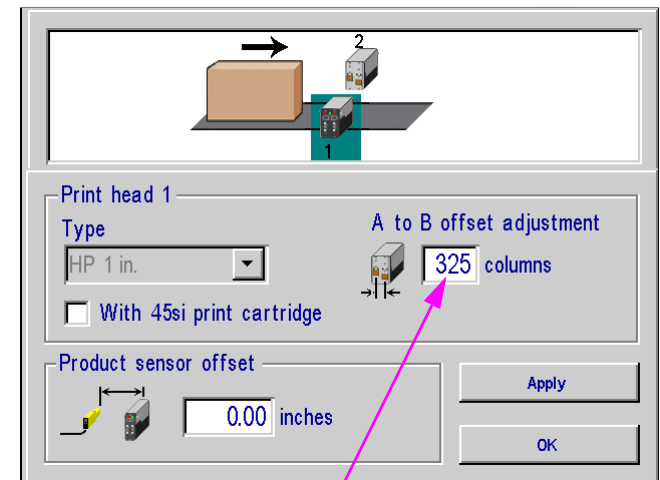
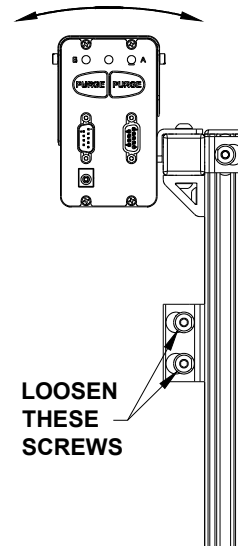


Appendix H: Aligning the 1" (25.4 mm) Print Head



NOTE: This procedure assumes that the user has already installed the equipment per the installation procedure. (See “Section 2: Quick Start” on page 5.) In addition, an encoder should be used for the best horizontal alignment between both print cartridges.

1. Ensure the front face of the print head is perpendicular to the substrate being printed.
2. Create a message using the Arial 300 font and run a print sample with the actual product.
3. Observe the vertical overlap or gap between the two cartridges. If there is significant overlap, loosen the mounting screws and rotate the print head bracketry counter-clockwise. If there is a gap between the halves, rotate the bracketry clockwise.
4. Snug the mounting screws and run another print sample. If the overlap or gap is not acceptable, then repeat the previous step.
5. Repeat the previous two steps until the two cartridges are matched vertically.
6. Fully tighten the mounting hardware.
7. Now observe the horizontal alignment of the characters.
8. Horizontal misalignment can be compensated electronically through the controller or InkJet Demo software program by navigating to **Task Settings** (System Setup Screen) and then touching the print head in question.
9. An adjustment box, labeled as **A to B offset adjustment**, is available to compensate for any horizontal misalignment. Increase or decrease the number in the box and press **Apply**. Valid settings are 310 to 350. The next print will have adjusted the alignment one way or the other. Repeat this step until the desired horizontal alignment is achieved.



Press on this box to highlight, and then enter an adjustment value

Appendix I: Communicating Directly to the Print Head

The 1/2" (12.7 mm) and 1" (25.4 mm) print heads can be controlled by direct serial communication. Refer to the serial protocol document **5780-316N** when communicating directly to the print head without the use of a controller or the InkJet Demo software interface.

Appendix J: Print Head Firmware Upgrade

For instructions on upgrading firmware on a Thermal Jet Serial Print Head, please refer to document **5765-392N**.

Appendix K: Updating the Controller via USB or Ethernet

For instructions on updating the Controller via USB or Ethernet, please refer to document **5765-390N**.

Appendix L: InkJet Demo Software for Windows

For information on InkJet Demo Software, please refer to document **5765-388N**.

Appendix M: Language Support

The following languages are supported by the User Interface and/or Print Messages.

User Interface (via Regional Settings)	Print Messages (via Message Editor)
<i>(not available)</i>	Arabic
中文 (Chinese)	中文 (Chinese)
Deutsch (German)	Deutsch (German)
English	English
Español (Spanish)	Español (Spanish)
Français (French)	Français (French)
<i>(not available)</i>	עברית (Hebrew)
Italiano (Italian)	Italiano (Italian)
한국어 (Korean)	한국어 (Korean)
Nederlands (Dutch)	Nederlands (Dutch)
Português (Portuguese)	Português (Portuguese)
Русский (Russian)	Русский (Russian)
Svenska (Swedish)	Svenska (Swedish)
<i>(not available)</i>	Türk (Turkish)

Appendix N: Part Numbers

Consumables



Ink Cartridge: The TJ print head has been engineered and designed to work with Diagraph ink cartridges. The TJ **Smart Level Ink Detection System**, which provides ink level monitoring to ensure complete ink usage and product safety, will not be functional if used with non-Diagraph ink cartridges.

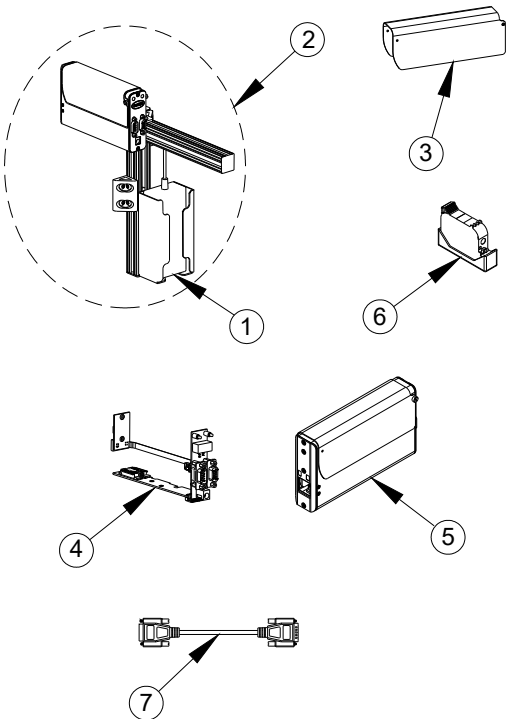
Inks

Part No.	Description	Package	Shelf Life
5780-201	TJ PM Porous Media, Black	5 Cartridges	1 year
5780-201-R	TJ PM Porous Media, Red		
5780-202	TJ PMX Porous Media, Black, Extended Decap		
5780-212	TJ NPM Non-Porous Media, Black		
5780-261	TJ NPMX Non-Porous Media, Black, Extended Decap		6 months
5780-235	TJ PBC Porous Media, Barcode, Black		1 year

Service Parts

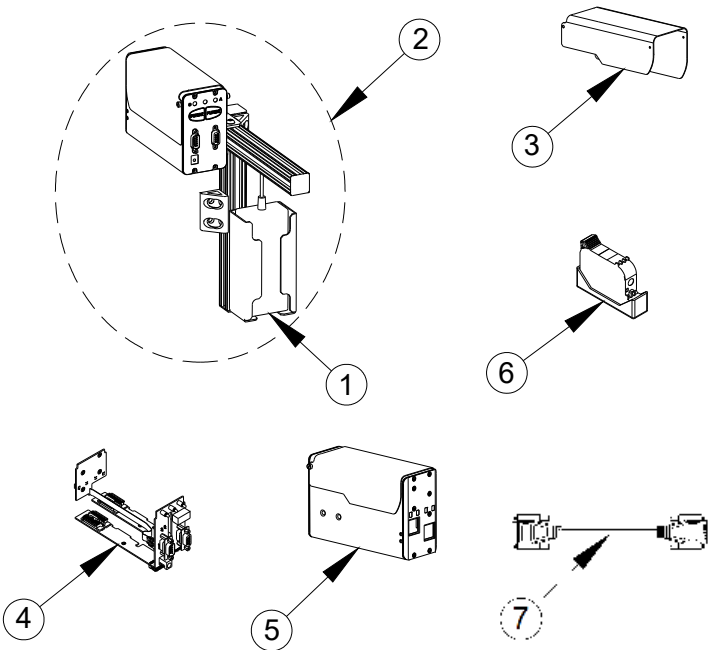
TJ500

Item	Kit No.	Description
1	5760-302	Power Supply, Print Head
2	5780-002	TJ500 Complete Print Head Kit with Mounting Bracketry, Power Supply, Data Cable, & PC Software
3	5780-203	Cover, Enclosure, TJ500 Print Head, Standard
4	5780-226	PCB Replacement Set
5	5780-205	Print Head Replacement, Standard
6	5780-208	Boot, Cartridge Cap
7	5780-319-10	Cable, Print Head, 10'
8	2464-182-25	Extension Cable, Print Head, 25' (not shown)
9	2464-182-50	Extension Cable, Print Head, 50' (not shown)



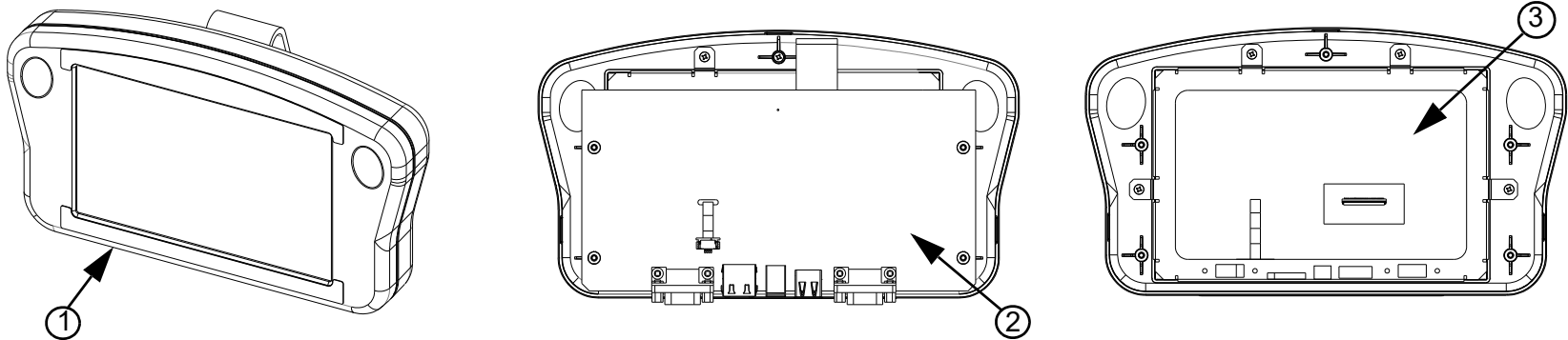
TJ1000

Item	Kit No.	Description
1	5760-302	Power Supply, Print Head
2	5780-007	TJ1000 Complete Print Head Kit with Mounting Bracketry, Power Supply, Data Cable, & PC Software
3	5780-225	Cover, Enclosure, TJ1000 Print Head, Standard
4	5780-221	PCB Replacement Set
5	5780-215	Print Head Replacement, Standard
6	5780-208	Boot, Cartridge Cap
7	5780-319-10	Cable, Print Head, 10'
8	2464-182-25	Extension Cable, Print Head, 25' (not shown)
9	2464-182-50	Extension Cable, Print Head, 50' (not shown)



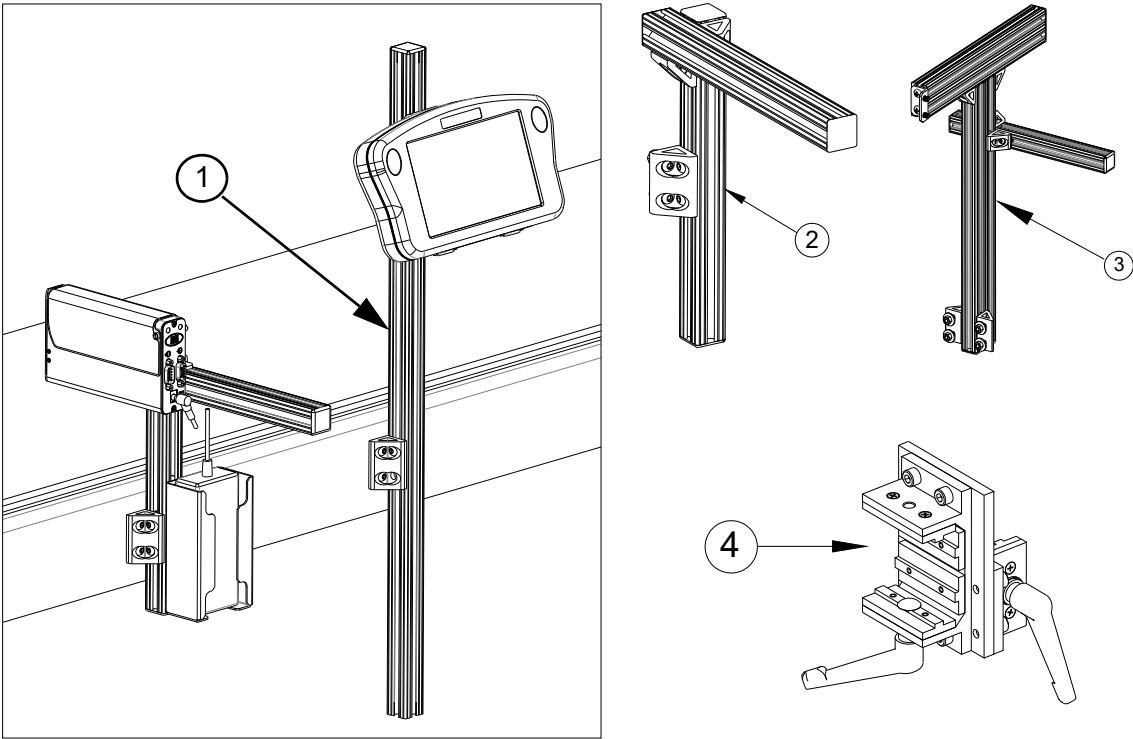
Hand-Held Controller

Item	Kit No.	Description
1	5780-017	IJ4000-HH Controller
2	5765-228	Kit, Replacement CPU, IJ4000-HH
3	5765-227	Kit, Replacement Display, IJ4000-HH, 7"
4	5780-626	Battery (CR1220) (not shown)



Bracketry

Item	Kit No.	Description
1	5780-234	Bracketry, Mounting, Handheld Controller
2	5780-200	Bracketry, TJ Print Head Mounting
3	5780-227	Bracketry, Print Down
4	5780-230	Bracket, Linear, Tool-less

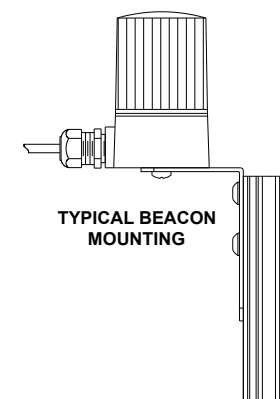
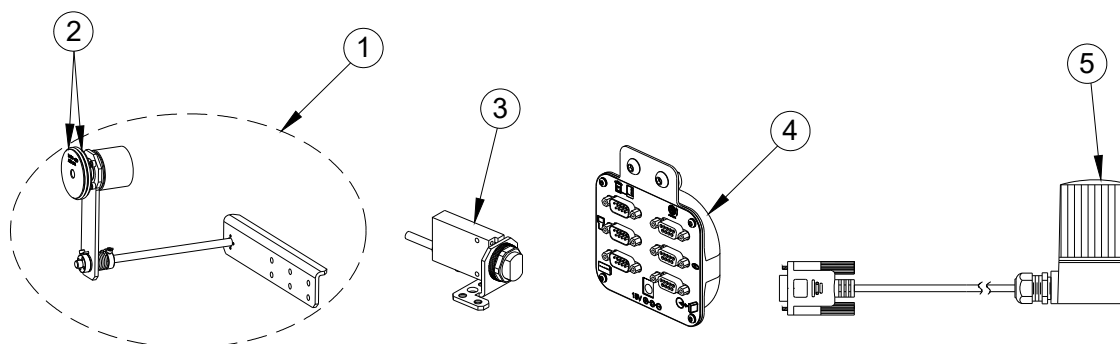
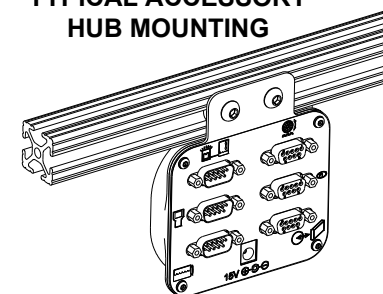


Optional Equipment

Encoder, Photocell, Accessory Hub and Beacon

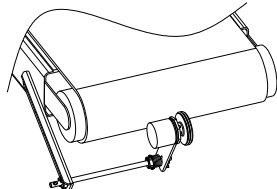
Item	Kit No.	Description
1	5760-820-IJ	Encoder Assembly with Mounting Bracket & 25' Cable
2	5765-206	Encoder O-ring Replacement
3	5760-383	Photocell
4	5780-010	Accessory Hub with Power Supply
5	5780-214	Beacon

TYPICAL ACCESSORY HUB MOUNTING

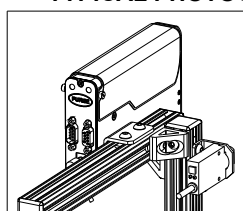


TYPICAL BEACON MOUNTING

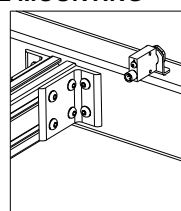
TYPICAL ENCODER MOUNTING ON OPEN AREA OF CONVEYOR BELT



TYPICAL PHOTOCELL MOUNTING

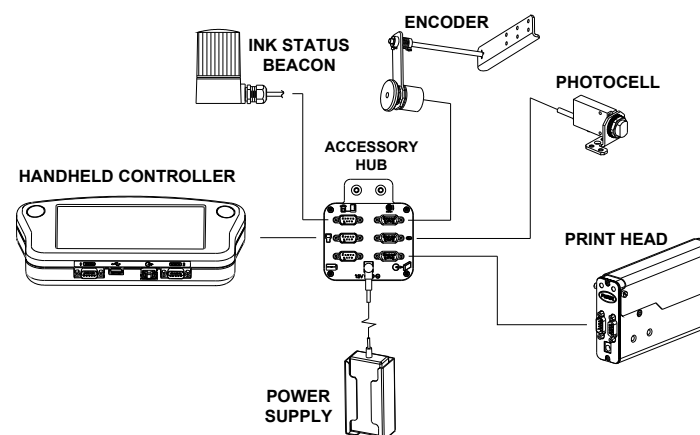


BRACKETRY MOUNTING



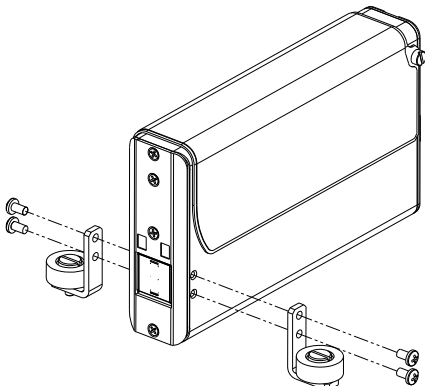
CONVEYOR MOUNTING

ACCESSORY HUB CONNECTIVITY

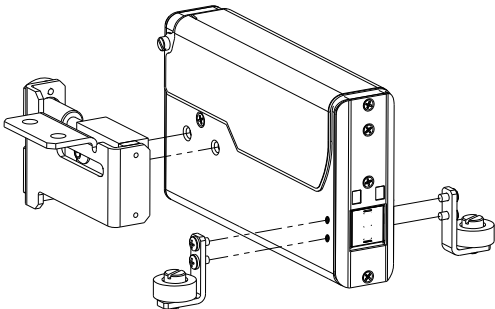


Roller & Retractor Bracketry

Item	Kit No.	Description
1	5780-206	Roller Bracket Only
2	5780-207	Roller and Retractor Bracket



Roller Bracket Only



Roller & Retractor Bracketry

Maintenance

Item	Kit No.	Description
1	1901-398	Hand Cleaner
2	5760-832	Sponge Swabs, Qty. 100
3	6600-171	Lint-free Wipe Cloths